

## Kualitas layanan terhadap kepuasan pelanggan koperasi pada koperasi karyawan Universitas Surabaya

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### Abstrak

Koperasi Karyawan (Kopkar) Ubaya was founded in 1995 and had its legal status in accordance with the AKTE PENDIRIAN No. 8194/BH/KWIK/X/95 dated 23th November 1995.....