

Kualitas pelayanan yang berorientasi orang pada pelanggan di Puskesmas

Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=128676&lokasi=lokal>

Abstrak

Customer oriented service quality was based on client oriented - provider efficient which was developed by engenderhealth in 1988. In its development, this kind of quality improvement was suggested to be implemented in health centres since it will be complied both the provider and patients demand...