

## Pengembangan organisasi Pemerintahan Daerah dalam meningkatkan pelayanan publik di Kabupaten Muna Provinsi Sulawesi Tenggara

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### Abstrak

Research Target is to analysis of government development of organization execution area in improving public service specially service in area of administration and to analyse strategy that conducted to develop organization of area government in improving public service specially service in area of administration in South East Regency Muna Provinsi Sulawesi. To see organization ability in duty execution and function can be conducted by organization analysis are referred as Mc. Kinsey with theory Seven S. Framework raises its argument about criteria successfulness of an organization by depict managerial activity ( Managerial The core activities ) that consist of Strategy, structure, system, style, Staff, Skill and Shared Value. And to bear strategy in developing organization local government (PEMDA) then writer uses analyze SWOT. Research that used by to answer problem of research must in exact accord with research problem. Research method this is the descriptive by research design qualitative. Analysis show has not yet been existence of strategy planning, have not yet the of dissociation either duty or workplace in accordance with working organisation rule, responsibility exceeds, authority given there is no employee motivation are added next has not yet been existence of vision and mission of every organization also area government service not prima. In ability of Local Government organization activity that service to public to society have had strategy that either although has not yet been optimal in supporting target creation, seen from operating expenses that minim service tariff that expensive relative, handling complaint that has not yet been maximal, while output that produced by show result that less maximal with still existence of society sigh especially in the case of time in service execution. Research Result to factors above indicate that relative to the number of society sigh to service that given by government also because of existence of external factor that is head policy that has not yet been optimal. Over the course of analysis SWOT, then known some strategy proposals to conduct Local Government development of organization in improving public service in Muna Regency, South East Province Sulawesi that is arrange repeat structure of area peripheral organization by undertaking development of organization Local Government especially commissioned give public service to society with applying one roof Service integrated.