

# Pengaruh penjaminan mutu keselamatan pasien oleh Kepala Ruang terhadap tindakan keselamatan pasien oleh perawat pelaksana di Rumah Sakit Bhakti Yudha Depok

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## Abstrak

Kepala ruang bertanggung jawab untuk menghentikan tindakan yang tidak aman. Penelitian ini bertujuan mengetahui pengaruh penjaminan mutu oleh kepala ruang terhadap tindakan keselamatan pasien oleh perawat pelaksana di RS Bhakti Yudha Depok.

Metode penelitian menggunakan quasi experiment design: Non equivalent control group, sampel yang digunakan 120 perawat, 60 pada kelompok intervensi dan 60 kelompok kontrol.

Hasil menunjukkan terdapat pengaruh penjaminan mutu terhadap tindakan identifikasi pasien, komunikasi efektif, keamanan obat, pengurangan risiko infeksi dan pengurangan risiko jatuh ( $p= 0.01, = 0.05$ ), tidak terdapat pengaruh pada ketepatan lokasi, prosedur, pasien operasi ( $p= 0.99, = 0.05$ ).

Berdasarkan hasil penelitian disarankan agar kepala ruang sebagai front line manager di rumah sakit untuk meningkatkan peran dan fungsinya dalam menjamin mutu keselamatan pasien.

.....Head nurse has the accountability to challenge any act that appears unsafe. The research was aimed to explore the influence of patient safety quality assurance by head nurse to the implementing of clinical nurses on patient safety at Bhakti Yudha Depok Hospital.

The method used in this study was quasi experiment design: Non equivalent control group with 120 clinical nurse as the sample divided into the intervention and control group, 60 participants respectively.

The results revealed that there was a significant influence to the the clinical nurse who got patient safety quality assurance by head nurse which were: Patient identification, efective communication, the correct drug administration, preventing the risk of patient falls, and hand hygiene ( $p= 0.01, = 0.05$ ), while there was no significant influence in marking the correct side of the body ( $p= 0.99, = 0.05$ ).

Based on the results it is recommended that the head nurse as the front line of managers in the hospital to improve they role and function in quality assurance of patient safety.