

Analisis Cost Awareness dan Cost Monitoring untuk efisiensi biaya pelayanan di sub Departemen Radiologi Rumkital Dr. Mintohardjo (studi kasus : pelayanan Thoraks AP/PA foto) = Analysis of Cost Awareness and Cost Monitoring for cost efficiency in sub-Department Radiology of Dr. Mintohardjo Navy hospital (case study : Thorax AP/PA photos)

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Abstrak

Inovasi dibidang radiologi diagnostik yang pesat, meningkatkan inflasi dibidang kesehatan dan merupakan pengeluaran kesehatan yang tercepat, meningkat dua kali dibandingkan pengeluaran untuk obat-obatan maupun biaya kesehatan secara keseluruhan, sehingga perlu pengendalian biaya. Hal tersebut telah membuka pikiran pihak manajemen rumah sakit, bahwa pelayanan radiologi merupakan profit centers yang sering terlupakan.

Penelitian ini merupakan penelitian observasional dengan pendekatan kualitatif Tujuan penelitian adalah untuk menganalisis pelaksanaan cost awareness dan cost monitoring di sub departemen radiologi Rumkital Dr. Mintohardjo, sehingga terciptanya suatu efisiensi biaya pelayanan thoraks AP/PA foto., dengan membandingkan unit cost normatif dan unit cost aktualnya.

Hasil penelitian cost awareness di sub departemen radiologi, pada umumnya para radiografer memiliki pengetahuan yang cukup akan biaya-biaya di sub departemen radiologi. Tetapi kesadaran akan biaya dari para petugas radiographer saat ini belum direfleksikan dalam tingkah laku sehari-hari untuk penghematan. Pelaksanaan pemantauan biaya (cost monitoring) di sub departemen radiologi Rumkital Dr. Mintohardjo masih jauh dari yang diharapkan. Efisiensi di sub departemen radiologi Rumkital Dr. Mintohardjo belum terlaksana.

Dari penelitian ini, manajemen rumah sakit perlu mengadakan program edukasi kepada seluruh stafnya tentang cost/biaya material-material di rumah sakit. dimulai dengan memperbaiki system administrasi dan pelaporan di sub departemen radiologi yang sesuai dengan SOP. Kemudian, perhitungan biaya satuan untuk layanan radiologi lainnya untuk mengurangi kerugian rumah sakit.

.....Innovations in diagnostic radiology have led to advances in the field of medicine, while at the same time contributing to a high rate of medical inflation and increasing at twice the rate of prescription drugs and overall health care spending, so cost containment is needed. These has opened the eyes of the hospital management, that radiology services are a profit centers that are often forgotten, even when the use of medical material (x-ray film) in the sub-department radiology of rumkital Dr. Mintohardjo is more than the number of patients.

This is an observational study with a qualitative approach, using primary data from in-depth interviews with stakeholders and secondary data, and then analyzed to see the cost of efficiency. The purpose of this study was to analyze the implementation of cost awareness and cost monitoring in the sub department of radiology Dr. Mintohardjo Navy Hospital, thus creating cost efficiency on thoracic AP / PA photos service, by comparing the normative unit cost and actual unit cost.

In general, knowledge of costs among the radiographer in the sub department radiology, is sufficient. They

are aware of the importance of knowledge of cost, but the cost awareness of radiographer are not reflected in everyday behavior for saving. While the cost monitoring in the sub department radiology of Rumkital Dr. Mintohardjo still far from expected.

The conclusion of the research, that efficiency in the sub department radiology of rumkital Dr. Mintohardjo has not achieved. Based on the the result of this study, researcher suggest the management of hospital to conduct an educational programs for all staff about the cost / charge of materials in hospital. By starting with improving the administration and reporting system in the sub department radiology in accordance with the SOP. Then, make a cost analisys to determine the unit costs for other radiology services, to reduce hospitals losses.