

Kajian pengambilan keputusan dalam proses rujukan ibu dengan komplikasi obstetri saat persalinan di RSSIB RSUD Cianjur tahun 2012 = Study of decision making in referral health services of obstetric complications cases during delivery the Mother and Baby Friendly Hospital RSUD Cianjur year 2012

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Abstrak

ABSTRAK

Keterlambatan pengambilan keputusan saat persalinan dengan komplikasi obstetri berdampak kematian ibu dan neonatal. Penelitian memahami pengambilan keputusan rujukan. Informan utama ibu dengan komplikasi obstetri saat persalinan. Studi kasus kualitatif, purposive sampling

Hasil penelitian, keputusan diambil secara terpaksa. Ibu menerima rujukan hampir seluruhnya belum memahami masalah, alternatif paraji dan orang pintar. Ibu menolak rujukan belum memahami masalah, alternatif dan penanganan paraji. Persepsi kualitas pelayanan kesehatan sulit dijangkau. Proses rujukan terdapat kendala biaya, kemandirian keluarga kurang, dukungan sosial tidak tepat dan dukungan bidan belum maksimal serta persepsi penanganan komplikasi obstetri cukup baik.

Saran : peningkatan kinerja tim, komunikasi efektif, kualitas ANC, amanat persalinan, kemitraan paraji?bidan. Koordinasi pemetaan ibu hamil risiko tinggi, pengembangan pelayanan rujukan.

Abstract

Delay in decision making during delivery with obstetric complication may cause maternal and neonatal death. The purpose of this study to understand decision making about referrals. The main informants were mothers who had obstetric complication during delivery. The study is a qualitative case study with purposive sampling.

The result of study showed that decisions were made by force. Almost women who had accepted referrals did not understand the problem, alternatives by traditional birth attendant and traditional Healing. All women who had refused referral have not understood the problem yet, the alternative selecting with traditional births attended (paraji) and management with traditional births attended (paraji). in referal process are found that perception about health service quality was hard to reach, money, lack of family autonomy, incorrect social

support and lack of midwife support but also perception about obstetric complication are good enough.

Recommendation For Health Office the District Cianjur, Mother and Baby Friendly of Hospital Cianjur are should : Increase team work, make effective communication, ensure antenatal care quality, Do plan of delivery and partnership traditional birth attendant-midfery, Make Coordination and mapping of high risk pregnant mothers, development of referral health service.