

# **Peranan program Jaminan Pemeliharaan Kesehatan Pegawai Negeri Sipil (JPK-PNS) dalam memenuhi kebutuhan pelayanan kesehatan PNS Pemerintah Provinsi DKI Jakarta = the Role of Health Safeguard Warranty of Civil Servants (JPK-PNS) to fulfilling the need of health service of PNS of Government DKI Jakarta province**

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## **Abstrak**

Askes Sosial dinilai belum maksimal dalam memenuhi kebutuhan pelayanan kesehatan PNS Pemerintah Provinsi DKI Jakarta yaitu hanya sebesar 5-22% sehingga cost sharing yang harus ditanggung PNS sendiri masih cukup besar. Untuk itu, Pemerintah Provinsi DKI Jakarta membuat program JPK-PNS sejak 22 Juni 2011. Penelitian ini bertujuan untuk menggambarkan peranan JPK-PNS dalam memenuhi kebutuhan pelayanan kesehatan PNS Pemerintah Provinsi DKI Jakarta. Penelitian ini menggunakan pendekatan kualitatif dengan desain deskriptif. Hasil dari penelitian menunjukkan bahwa JPK-PNS berperan dalam memberikan kepastian jaminan kesehatan kepada PNS Pemerintah Provinsi DKI Jakarta. JPK-PNS telah digunakan oleh PNS dan berkontribusi besar dalam menanggung biaya kebutuhan pelayanan kesehatan PNS yaitu kurang lebih sebesar 23-81%.

.....Social health insurance (Askes Sosial) is considered not maximally used to fulfilling the needs of health service of Civil Servants (PNS) of Province DKI Jakarta which is only about 5-22% so that the cost sharing that they have to bear is still a large amount. For that matter, the government of DKI Jakarta Province makes a program called Health Safeguard Warranty of Civil Servants (JPK-PNS) in June 11th 2011. The purpose of this research is to show the role of JPK-PNS in order to fulfilling the needs of health service of PNS of Province DKI Jakarta. This research used of qualitative approach with descriptive design. The result of this research shows that JPK-PNS plays a role in providing a certainty of health insurance to Civil Servants of Government DKI Jakarta Province. JPK-PNS has been used by PNS and give big contribution in bearing the cost of health service needs of PNS, in this matter the cost sharing of Askes Sosial which is more or less 23-81%.