

Penebusan resep oleh pasien rawat jalan dan faktor-faktor yang mempengaruhinya

Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20335306&lokasi=lokal>

Abstrak

In the effort of increasing the prescription payment at the Dispensary of Kopkar RSUD Budhi Asih, it is necessary to have description regarding the factors connected with the action of prescription payment. In addition, the information about the satisfaction of the patients who pay it at the dispensary is also needed. In the paper, the researcher used the cross sectional design, with the sample of 384 respondents, calculated with 5% level of significant and the used methods were univariate, bivariate and multivariate analysis. The result indicated that correlation between the knowledge of the existence of Dispensary Kopkar and the action of the prescription payment was significant ($p = 0,0048$), the relationship between the attitude toward the prescription payment at the Dispensary and the action of paying was significant ($p = 0,0000$), the relationship between the fund availability and the action of paying the prescription was significant ($p = 0,0291$), the relationship between the time availability and action of paying the prescription was significant ($p = 0,0000$) the relationship between the one who guarantee the cost and the action of paying the prescription was not significant ($p = 0,863$). From all dependent variabls, indicated that only knowledge of existence of Dispensary Kopkar, attitude toward the prescription payment at the Dispensary, fund availability and time availability who have relationship was significant ($p < 0,05$) with the action of paying the prescription.