

## Analisa kebutuhan city's morgue di DKI Jakarta = Needs analysis of city's morgue in Jakarta

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### Abstrak

Tesis ini berangkat dari keprihatinan terhadap pelayanan terhadap jenazah diduga mati tak wajar dan ditemukan di tempat publik serta tanpa identitas (tunawan) yang menjadi beban rumah sakit dan masyarakat di Jakarta. Dengan adanya sebuah city 's morgue, penulis berargumen hal ini dapat terpecahkan. Untuk itu maka dilakukan analisa kebutuhan city's morgue di DKI Jakarta. Menggunakan pendekatan kualitatif, studi kasus terhadap fenomena ketiadaan city 's margue dengan kerangka analisa kebutuhan. Pengumpulan data dilakukan dengan observasi, wawancara dan penelusuran dokumen. Responden untuk wawancara diperoleh dari unit forensik dan kamar jenazah rumah sakit pemerintah, dokter jaga UGD; staf kamar jenazah dan manajer pelayanan medic rumah sakit swasta serta dinas pemadam kebakaran dan penanggulangan bencana DKI Jakarta.

Dari penelitian diperoleh gambaran aktual kondisi pelayanan terhadap jenazah di tempat publik dan tunawan dari sisi nilai, tindakan, moral, pembagian peran, kegiatan dan beban dari para pemangku kepentingan di Jakarta. Analisa kebutuhan dilihat dengan membandingkan kondisi aktual tersebut terhadap norma peraturan yang ada (normative needs), indicator masyarakat (indicative needs), membandingkan dengan kota lain (comparative needs) dan mengantisipasi kondisi masa depan (anticipative needs). Keempat komponen kebutuhan tersebut sudah menyatakan bahawa DKI Jakarta memerlukan city's morgue. Komponen indikator masyarakat ternyata berperan lebih besar dari yang lain dalam pernyataan kebutuhan. Peneliti juga mendapatkan signifikansi keberadaan city's morgue di Jakarta dari sisi budaya, kesehatan masyarakat dan penanganan beban.

.....Knowing the burden that public hospital and Jakarta's society have suffered dealing with suspected unnatural death's corpses and unidentified dead body, the author think about how a single institution like city's morgue can solve these problems. Public hospital forced to handle outside corpses and giving numerous services that cost them money. The absent of good system make society must pay from their own pocket for forensic autopsy examination done to their love one. Therefore author executed a qualitative research, a case study for the absent of city`s morgue in Jakarta, using needs analysis framework. Data being collected using observation, interview and documents study. Interviews were done to respondent from forensic unit from public hospital; emergency staff, morgue staff and middle manager from private hospitals; fire fighter and rescuer from fire department.

This research succeeds in capturing a real picture of today's actual condition in Jakarta regarding suspected unnatural death's corpses and unidentified dead body. This picture was taken through values, behavior, moral, duty, activity and burden from the stake holder point of view. Analysis for needs was done by comparing the actual condition with the rules and regulation to produce normative needs' statements; with society's cultural indicators to name indicative needs' statements; with the actual condition of Jakarta's twin cities to extract comparative needs' statements and anticipating the future to propose anticipative needs' statements. All four components conclude that Jakarta does need a city's morgue. Author also found city's

morgue significances from the cultural, public health and taking over the society burden's perspective.