

# Hubungan komponen quality of work life dengan kinerja bidan puskesmas dalam pelayanan kesehatan ibu di Kabupaten Bintan tahun 2013 = The relationship between quality of work life component with midwives clinics performance in maternal health services in Bintan regency in 2013

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## Abstrak

Meningkatnya AKI serta adanya kesenjangan cakupan pelayanan kesehatan ibu antar puskesmas, diasumsikan terkait dengan kinerja bidan puskesmas yang dipengaruhi lingkungan tempat bekerja (puskesmas). Penelitian berdesain cross sectional dengan pendekatan kuantitatif dan kualitatif ini, bertujuan untuk mengetahui hubungan antara komponen Quality of Work Life (QWL) dengan kinerja bidan puskesmas dalam pelayanan kesehatan ibu. Dilaksanakan di 11 puskesmas wilayah kerja Kabupaten Bintan pada bulan Februari-Maret 2013. Menggunakan kuesioner pada 67 responden dan wawancara pada 10 informan.

Berdasarkan hasil penelitian, hanya 35,8% bidan puskesmas mempunyai skor kinerja di atas rata-rata, beberapa puskesmas mempunyai skor komponen QWL di bawah rata-rata, terdapat hubungan signifikan antara komponen keterlibatan karyawan ( $p=0,005$ ) dan rasa bangga terhadap institusi ( $p=0,039$ ) dengan kinerja bidan puskesmas dalam pelayanan kesehatan ibu.

.....Increasing MMR and also gaps of the maternal health services scope among community health centers, assumed related to the performance of midwife clinics who is affected by the environment in which working (community health centers). This cross sectional study with quantitative and qualitative approaches, aims to determine the relationship between Quality of Work Life (QWL) component with the midwives clinics performance in maternal health services. Implemented in 11 community health centers in working area Bintan Regency in February-March 2013. Using questionnaires with 67 respondents and interview with 10 informants.

Based on the study results, only 35.8% midwives clinics having performance scores above average, some community health center having component QWL scores below average, and there is relationship between employee engagement ( $p=0,005$ ) and sense of pride to the institution ( $p=0,039$ ) with midwives clinics performance in maternal health services.