

## Analisis pelaksanaan standar pelayanan minimal rumah sakit pada instalasi rawat inap di RSUD Kabupaten Ciamis sebelum dan sesudah menjadi Badan Layanan Umum Daerah di tahun 2013 = An analysis of hospital minimum service standards implementation at inpatient care unit of Ciamis District General Hospital before and after becoming local public service institution in 2013

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### Abstrak

Tesis ini membahas analisis Pelaksanaan Standar Pelayanan Minimal Rumah Sakit Pada Instalasi Rawat Inap Di RSUD Kabupaten Ciamis Sebelum Dan sesudah Menjadi Badan Layanan Umum Daerah di Tahun 2013. Penelitian ini menggunakan pendekatan kualitatif dengan melakukan wawancara mendalam dari informan terpilih.

Hasil penelitian menunjukkan dari aspek SPO, SDM, sarana prasarana pada instalasi rawat inap sesudah menjadi BLUD lebih lengkap dari segi kuantitas maupun kualitas meskipun dari aspek SPO masih ada tindakan yang tidak sesuai dengan SPO, sedangkan dari aspek SDM masih kekurangan dokter spesialis, dan dari aspek sarana dan prasarana masih kurang dalam sistem pemeliharannya. Kesimpulannya, pelaksanaan Standar Pelayanan Minimal di instalasi rawat inap belum dilaksanakan secara maksimal, karena keadaan rumah sakit yang masih mempunyai kelemahan dan kekurangan.

Saran peneliti bagi RSUD Kabupaten Ciamis diharapkan dapat lebih bekerja sama dan melakukan koordinasi yang baik dengan pihak Pemerintah Daerah agar dapat dicarikan solusi yang terbaik, dan diperlukan evaluasi berkala SPM agar pelaksanaannya lebih baik.

.....This thesis studied an analysis of the implementation of Hospital Minimum Service Standards of Ciamis District General Hospital at Inpatient Care Unit which was held before and after becoming Local Public Service Institution in 2013. This research used a qualitative approach by conducting detailed interview to selected interviewees.

The result of the research showed that aspects of SPO, Human Resources, infrastructures at Inpatient Care Unit, viewed after the hospital's becoming Local Public Service Institution are more quantitatively and qualitatively complete although if viewed from SPO there are still acts which are not appropriate with SPO, meanwhile viewed from Human Resources, it is still lack of specialists, and from its infrastructures, it's maintenance system is regarded still inadequate. The Minimum Service Standards implementation at Inpatient Care Unit has not been maximally implemented because of the hospital's weaknesses and lack. The researcher suggestion for Ciamis District General Hospital is that hopefully there will be more cooperative good coordination with the local government in order to find the best solution, and the Minimum Service Standards periodic evaluations is required so that the implementation will be better conducted.