

Hubungan karakteristik dan beban kerja perawat dengan pendokumentasian asuhan keperawatan di instalasi rawat inap RSUD Pasar Rebo Jakarta = Relationship characteristics and nurse workload with implementation documentation of nursing care in Pasar Rebo General Hospital

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Abstrak

ABSTRAK

Kelengkapan pendokumentasian asuhan keperawatan merupakan bagian dari kualitas pelayanan keperawatan di rumah sakit. Pelaksanaan pendokumentasian adalah indikator kinerja perawat yang dipengaruhi oleh karakteristik dan beban kerja perawat. Tujuan penelitian yaitu mengetahui hubungan karakteristik dan beban kerja perawat dengan kelengkapan pendokumentasian asuhan keperawatan di Ruang Umum Instalasi Rawat Inap RSUD Pasar Rebo Jakarta.

Desain penelitian ini adalah analitik observasional dengan pendekatan retrospektif yang dilakukan pada tiga ruang rawat inap, pengukuran kelengkapan dokumentasi menggunakan instrumen A Depkes RI dengan sampel 95 dokumen. Pengukuran beban kerja menggunakan tehnik continous observation dengan sample 46 perawat. Hasil penelitian adalah kelengkapan pendokumentasian rata-rata belum lengkap 71,6%, dan beban kerja perawat sebagian besar 52,2% tinggi. Faktor yang paling dominan mempengaruhi kelengkapan pendokumentasian adalah pelatihan dan beban kerja.

Kesimpulan ada hubungan antara masa kerja, pelatihan dan beban kerja dengan kelengkapan pendokumentasian. Rekomendasi untuk pentingnya peningkatan pelatihan pendokumentasian bagi perawat dan meninjau ulang jumlah perawat serta penempatan tenaga sesuai dengan beban kerja di ruangan.

<hr><i>ABSTRACT</i>

Completeness of nursing documentation was part an indication of hospital service quality. Nursing documentation were indicator of the nurse assessment performance in hospital who influenced by the characteristics and nurses? workload. Objective this study was to know the relationship between characteristics and nurses? workload with the completeness of nursing documentation in the ward of RSUD Pasar Rebo Jakarta.

The study design was a retrospective analytic observational approach that were done on three wards, completeness of nursing documentation was measured by instrument A Department of Health with 95 sample documents. Workload measurement uses continuous observation techniques with 46 sample of nurses. Completeness of the documentation were average 71.6% not complete yet, and most of the nurses' workload is 52.2% high. The most dominant factor affecting the completeness of the documentation were training and workload.

Conclusion this study, there was a relationship between the period of employment, training and workload

with the completeness documentation. Recommendation were to increased-documentation training was important to nurses; review the number of nurses and staffing them according to workload in the room.</i>