

# Perancangan model knowledge management system pada badan penjaminan mutu universitas pembangunan nasional veteran jakarta untuk mendukung penjaminan mutu fakultas = The design of knowledge management system model for the bureau of quality assurance of national development university veteran jakarta to support the faculty quality assurance

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## Abstrak

Penjaminan mutu suatu Fakultas merupakan suatu hal yang harus dilakukan oleh setiap perguruan tinggi karena mutu suatu Fakultas akan menentukan kualitas dari perguruan tinggi tersebut. Badan Penjaminan Mutu Universitas Pembangunan Nasional "Veteran" Jakarta disingkat (BPM UPNVJ) dibentuk melalui Surat Keputusan Ketua Badan Penyelenggara UPN "Veteran" Nomor: Skep/106/XII/2005 tanggal 29 Desember 2005 tentang Badan Penjaminan Mutu Universitas Pembangunan Nasional "Veteran". Badan Penjaminan Mutu (BPM) merupakan suatu unsur pengawasan internal Universitas Pembangunan Nasional "Veteran" Jakarta.

Penelitian ini bertujuan untuk menghasilkan sebuah rancangan model knowledge management yang sesuai dengan kondisi Badan Penjaminan Mutu dalam mendukung penjaminan mutu Fakultas. Perancangan Model knowledge management dilakukan melalui analisis dan perancangan suatu prototipe dari model yang akan dikembangkan serta dilakukan suatu analisis faktor - faktor kontingensi yang kemudian akan dipetakan kedalam SECI Model Nonaka dan Takeuchi. Perancangan model knowledge management sesuai dengan tugas pokok dan fungsinya melalui proses internalisasi dan eksternalisasi. Prototipe dari model knowledge management system dapat digunakan untuk mengevaluasi model tersebut.

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The quality assurance of a faculty is something that must be done by each college, for the quality of the faculty will determine the quality of the university itself. The Quality Assurance Agency for National Development University "Veteran" Jakarta abbreviated (BPM, UPNVJ) was established by Decree of the Chairman of the organizers of UPN "Veteran" Jakarta No. Skep/106/XII/2005 dated December 29, 2005 regarding the Quality Assurance Agency for UPN "Veteran" Jakarta. BPM is an element of internal control of UPN "Veteran" Jakarta.

This research aims to produce a draft of the knowledge management model in accordance with the conditions of the BPM in support of the faculty quality assurance. The Design of the knowledge management model done through the analysis and the design of a prototipe of the model that will be developed and the analysis of the contingency factors will be carried out which will then be mapped into the SECI model Nonaka and Takeuchi. The design of the knowledge management model is in accordance with the duties and the functions through a process of internalization and externalization. The Prototipe of the knowledge management system model can be used to evaluate the model.