

Kinerja operator penatausahaan barang milik negara di lembaga pemasyarakatan wilayah DKI Jakarta dilihat dari perspektif kemampuan motivasi dan lingkungan kerja = Performance of state's asset administration operators in correctional institutions DKI Jakarta area viewed from the ability motivation and working environment perspective / Yessy Arverlina

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Abstrak

ABSTRAK

Penelitian ini membahas tentang kinerja Operator Penatausahaan barang milik negara di Lembaga Pemasyarakatan wilayah DKI Jakarta dilihat dari perspektif kemampuan, motivasi dan lingkungan kerja, melalui pendekatan deskriptif kualitatif. Alat ukur yang digunakan yaitu : (1) Alat ukur kemampuan, berdasarkan konsep kemampuan dari Hersey dan Blancard; (2) Alat ukur motivasi, berdasarkan teori dua faktor Herzberg; dan (3) alat ukur untuk lingkungan kerja adalah lingkungan kerja fisik dan non fisik dari Sedarmayanti. Informan penting dari penelitian ini adalah operator penatausahaan BMN di Lembaga Pemasyarakatan wilayah DKI Jakarta. Hasil penelitian menunjukkan bahwa Operator Penatausahaan barang milik negara mempunyai kinerja yang baik dilihat dari perspektif kemampuan, motivasi dan lingkungan kerja, meskipun masih terdapat kendala internal dan eksternal.

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ABSTRACT

This research is about performance of state's administration operators in Correctional Institutions DKI Jakarta area viewed from ability, motivation, and working environment perspective. This research uses descriptive qualitative approachment. The indicators which is used on the research : (1) ability indicator based on the ability by Hersey and Blancard ; (2) motivation indicators based on two factor theory by Herzberg; and (3) environment indicators based on physical working environment and non physical working environment by Sedarmayanti. The main source correspondent as primer informant on the research is state's asset administration in Correctional Institutions DKI Jakarta area. The result stated from the research is that the state's asset administration operators shows a good performance from ability, motivation, and working environment perspective, evenmore there are still some internal and external obstacles.