

## Analisis pembatalan operasi elektif di Rumah Sakit Umum Pusat Dokter Kariadi Semarang, tahun 2013 = Analysis of elective surgery cancellations in Doctor Kariadi General Hospital in 2013

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### Abstrak

Pembatalan operasi elektif di RSUP Dokter Kariadi, sebesar 6,49% di atas angka standar tahun 2012 ( 5% ). Pembatalan operasi elektif dapat menyebabkan ketidakpuasan pasien, peningkatan biaya, lama rawat pasien di rumah sakit, dan mencerminkan inefisiensi. Penelitian ini bertujuan untuk mengetahui faktor-faktor yang berhubungan dengan pembatalan operasi elektif. Sebanyak 6,8 % operasi elektif dibatalkan karena alasan medis 106 (46,1%) dan non medis 124 (53,9%). Pembatalan operasi berhubungan dengan kondisi pasien, hasil laboratorium tidak normal, dan kesiapan operator. Sehingga disarankan untuk dikembangkan klinik pra bedah.

.....Cancellation of elective surgery at Doctors Hospital Kariadi, amounting to 6.49% is still above the standard ( 5% ). Cancellation of elective surgery could lead to patient dissatisfaction, increased costs, length of stay and reflects the inefficiency. This study aims to determine the factors associated with the cancellation of elective surgery. 6.8 % elective operations were canceled due to medical reasons (46.1%) and non-medical (53.9%). Cancellation of operations related to the patient's condition, abnormal laboratory results, and operator. It is suggested to develop pre ? surgery clinic.