

Analisis kebijakan jaminan pelayanan persalinan bagi masyarakat miskin di Provinsi DKI Jakarta : studi kasus pelayanan di Puskesmas Kecamatan Penjaringan, Jakarta Utara tahun 2013 = Analysis of service delivery assurance policy for the poor in Jakarta care : case studies in health center Penjaringan North Jakarta in 2013

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Abstrak

Jaminan pelayanan persalinan bagi masyarakat miskin bertujuan untuk meningkatkan akses terhadap pelayanan persalinan dalam rangka menurunkan AKI dan AKB. Analisis ini bertujuan mengevaluasi pelaksanaan kebijakan jaminan pelayanan persalinan untuk akses masyarakat miskin di Provinsi DKI Jakarta. Penelitian dilakukan di DKI Jakarta dengan studi kasus pelayanan di Puskesmas Kecamatan Penjaringan pada bulan Juni 2013. Pendekatan kualitatif dilakukan dengan wawancara mendalam dan Focus Group Discussion (FGD). Pedoman wawancara dibuat berdasarkan metode implementasi kebijakan George Edward III yang terdiri dari komunikasi, sumberdaya, struktur birokrasi dan disposisi. Masyarakat miskin mudah mengakses pelayanan persalinan di Puskesmas. Tetapi tetap dibutuhkan perbaikan metode komunikasi ke masyarakat.

<hr>Guarantee of service delivery for the poor aims to improve access to maternity services in order to reduce the MMR and IMR. This analysis aims to evaluate the implementation of policies to guarantee labour care access for the poor in Jakarta. The study was conducted in Jakarta with a case study in health centers Penjaringan service in June 2013. A qualitative approach was done by in-depth interviews and Focus Group Discussion (FGD). Interview guidance is based on the model of public policy implementation by George Edward III consisting of communication, resources, bureaucratic structure and disposition. Poor society can easily access labour service in the health center. But still, improvement to the method of communication is needed.