

Pengaruh pelatihan komunikasi SBAR terhadap pengetahuan dan kepatuhan perawat pelaksana di Rumah Sakit Premier Jatinegara 2013 = Influenced of SBAR communication training to nursing staff's knowledge and obedience in Premier Hospital Jatinegara / Siti Djubaidah

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Abstrak

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Kejadian tidak diharapkan terjadi di rumah sakit 65 % adalah komunikasi. Upaya meningkatkan keselamatan pasien perlu dilakukan petugas kesehatan terutama melalui komunikasi. Komunikasi Situation, Background, Assesment, dan Recommendation (SBAR) merupakan komunikasi yang telah terbukti efektif dalam meningkatkan keselamatan pasien. Penelitian ini bertujuan mengidentifikasi pengaruh pelatihan komunikasi SBAR terhadap pengetahuan dan kepatuhan perawat pelaksana dalam melakukan komunikasi SBAR.

Desain penelitian pretest-posttest without control group dilakukan pada 50 perawat ruang intensif yang dilatih dan diobservasi. Hasilnya menunjukkan peningkatan pengetahuan terhadap komunikasi SBAR setelah dilakukan pelatihan komunikasi SBAR (pvalue 0.000). Komitmen komunikasi dengan SBAR harus disepakati oleh semua petugas kesehatan yang ada melalui kebijakan dan prosedur.

ABSTRACT

65 % of adverse event in the hospital is communication. The efforts to improve patient safety, especially health care workers need to be done through communication. Situation, Background, Assessment and Recommendation (SBAR) communication program is effective to improve patient safety. This study is aimed to identify the effect of SBAR communication training to Nursing Staff's knowledge and obedience. Pretest and post test study de Commitment to the SBAR communication must be agreed upon by all the existing health workers through policies and procedures. Commitment to the SBAR communication must be agreed upon by all the existing health workers through policies and procedures. signs without control group was performed in 50 intensive care nurses who were trained and observed. The results showed that nursing staff's knowledge increased after the SBAR communication training program (p value 0.000).