

Evaluasi kinerja pelaksanaan dimensi kegiatan monitoring dan evaluasi dalam national composite policy index (NCPI) di DKI Jakarta dengan pendekatan balanced scorecard = Performance evaluation dimension implementation monitoring and evaluation activities in the national composite policy index NCPI in Jakarta with the balanced scorecard approach

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Abstrak

Penelitian ini membahas mengenai evaluasi kinerja pelaksanaan dimensi kegiatan monitoring dan evaluasi dalam National Composite Policy Index (NCPI) di DKI Jakarta dengan pendekatan balanced scorecard. Evaluasi kinerja kegiatan monitoring dan evaluasi diteliti berdasarkan kerangka balanced scorecard yaitu perspektif proses internal, perspektif pertumbuhan dan pembelajaran, perspektif pelanggan dan perspektif finansial dimana masing-masing perspektif mempunyai komponen tersendiri. Penelitian ini menggunakan metode penelitian kualitatif dan kuantitatif dengan wawancara mendalam, telaah data sekunder dan survei dengan menggunakan kuesioner.

Penelitian menunjukkan bahwa kebijakan NCPI sudah tidak berlaku sekarang disebabkan karena banyak faktor. Banyak pegawai yang tidak mengetahui tentang keberadaan kebijakan tersebut. Secara umum dapat disimpulkan bahwa kinerja kegiatan monitoring dan evaluasi berdasarkan Balanced Scorecard yang dilaksanakan oleh Komisi Penanggulangan AIDS Nasional dan Komisi Penanggulangan AIDS Propinsi DKI Jakarta masih belum optimal pada keterbatasan keterampilan dan keahlian pegawai dalam pengolahan data, keterbatasan kemampuan pegawai dalam analisis data, keterlambatan pengiriman laporan monev oleh daerah, kurangnya pelatihan yang diselenggarakan untuk menunjang pekerjaan, dan belum adanya evaluasi internal bagian monev setelah melaksanakan berbagai kegiatan setiap tahunnya. Hal-hal tersebut merupakan tantangan yang dihadapi. Akan tetapi beberapa dari tantangan tersebut dapat ditindaklanjuti dengan baik. Hasil penelitian dilihat dari hasil wawancara mendalam, pedoman telaah data sekunder, dan hasil survey dengan menggunakan kuesioner.

.....This study discusses the performance evaluation of the implementation of the monitoring and evaluation dimension in the National Composite Policy Index (NCPI) in Jakarta with a balanced scorecard approach . Evaluation of performance monitoring and evaluation framework based on a balanced scorecard examined ie internal processes perspective, learning and growth perspective, customer perspective and the financial perspective in which each component has its own perspective. This study uses qualitative and quantitative research with in-depth interviews, review of secondary data and survey using a questionnaire.

Research shows that the policy does not apply now NCPI has been caused by many factors. Many employees are not aware of the existence of the policy. In general it can be concluded that the performance monitoring and evaluation based on the Balanced Scorecard implemented by the National AIDS Commission and the Commission of DKI Jakarta Provincial AIDS is still not optimal in the limited skills and expertise of employees in the processing of data, limited capabilities of staff in data analysis, report delivery delays monitoring and evaluation by the county, the lack of training provided to support the work, and the lack of internal evaluation M & E section after carrying out various activities each year. These

things are the challenges faced. However, some of these challenges can be followed up with either. The results seen from the results of the study in-depth interviews, secondary data review of the guidelines, and the results of a survey using a questionnaire.