

**Analisis kinerja pegawai non-manajerial divisi human capital management pada PT Garuda Indonesia (Persero) Tbk = Performance analysis of non-managerial employees division of human capital management at PT Garuda Indonesia (Persero) Tbk**

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Abstrak

Skripsi ini membahas mengenai analisis kinerja pegawai non-manajerial divisi Human Capital management pada PT Garuda Indonesia (Persero) Tbk. Penelitian ini adalah penelitian kuantitatif dengan desain deskriptif. Kuesioner disebarakan kepada responden untuk menilai dirinya sendiri, kemudian hasil penilaian tersebut didukung dengan wawancara tidak terstruktur terhadap atasan dan unit diluar divisi Human Capital Management. Hasil penelitian menyimpulkan bahwa secara keseluruhan mayoritas kinerja pegawai non-manajerial divisi Human Capital Management pada PT Garuda Indonesia (Persero) Tbk. berada pada kategori "Baik".

.....This thesis discusses about performance analysis of non-managerial employees of the Human Capital Management division at PT Garuda Indonesia (Persero) Tbk. This research is descriptive quantitative research design. The questionnaire distributed to respondents to rate themselves, then the results of these assessments are supported by unstructured interviews to superiors and unit outside the Human Capital Management division. The study concluded that overall the performance of non-managerial employees of the Human Capital Management division at PT Garuda Indonesia (Persero) Tbk. are in the category of "Good".