

Analisis kebutuhan tenaga berdasarkan beban kerja menggunakan metode permenkes No. 53 tahun 2012 di instalasi farmasi rawat jalan Rumah Sakit Kanker Dharmais tahun 2013 = Analysis of the need of human resource based on workload in pharmacy department of RS Kanker Dharmais in 2013

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Abstrak

Salah satu indikator keberhasilan rumah sakit adalah ketersediaan SDM yang bermutu dari segi kuantitas dan kualitas. Salah satu metode perencanaan kebutuhan tenaga berdasarkan beban kerja adalah Pedoman dalam Permenkes No. 53 Tahun 2012. Penelitian ini bertujuan untuk mengetahui beban kerja dan kebutuhan tenaga di Instalasi Farmasi Rawat Jalan RS Kanker Dharmais tahun 2013. Hasil perhitungan kebutuhan tenaga didapatkan Instalasi Farmasi Rawat Jalan masih mengalami kekurangan tenaga apoteker sebanyak 2 orang dan asisten apoteker sebanyak 1 orang. Hasil penelitian menyarankan bahwa RS Kanker Dharmais meningkatkan sistem informasi, penambahan atau mutasi tenaga, meningkatkan kerjasama dengan dokter.One of success indicator in effective and efficient hospital is availability of human resources in terms of quantity and quality. Therefore, human resources need should be well planned. One of human resources planning method based on workload is based on Permenkes No.53 2012. This study aimed to determine amount of personnel needs in Pharmacy Department in 2013. Based on calculation, addition of three pharmacists and one assistant pharmacist are needed. Based on research results, the researcher suggests that pharmacy department should improve information systems, addition of pharmacist and assistant pharmacist, centralized outpatient services in one place, enhancing cooperation with physicians.