

# Persepsi pegawai tentang kondisi-kondisi yang mendukung efektivitas kerja pada micro and hajj division kantor pusat PT. Bank Syariah Mandiri = Employee perceptions on the conditions supporting effectiveness at micro and hajj division on headquarters PT. Bank Syariah Mandiri

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## Abstrak

Penelitian ini bertujuan untuk mengetahui persepsi pegawai tentang kondisi-kondisi yang mendukung efektivitas kerja di dalam perusahaan. Penelitian ini dilakukan pada Micro And Hajj Division kantor pusat PT Bank Syariah Mandiri. Penelitian bersifat univariabel dan dilakukan dengan metode kuantitatif. Metode pengumpulan data primer dilakukan dengan metode kuesioner skala likert. Responden diambil dari 40 orang pegawai. Data yang diperoleh dianalisis berdasarkan empat dimensi kondisi-kondisi yang mendukung efektivitas kerja yang terdiri dari 26 indikator dengan menggunakan program aplikasi SPSS 20 for windows. Empat dimensi kondisi-kondisi yang mendukung efektivitas kerja tersebut adalah Perceptions of Access to Opportunity, Perceptions of Access to Information, Perceptions of Access to Support, dan Perceptions of Access to Resource. Berdasarkan hasil perhitungan mean kondisi-kondisi yang mendukung efektivitas kerja terbukti bahwa pegawai memiliki persepsi yang baik terhadap kondisi-kondisi yang mendukung efektivitas kerja.

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This study aimed to determine the perceptions of employees about the conditions that support the effectiveness of work within the company. This research was conducted in the Micro And Hajj Division on headquarters of PT Bank Syariah Mandiri. Research is conducted by univariable and quantitative methods. The primary method of data collection was conducted using a Likert scale questionnaire. Respondents were drawn from 40 employees. Data were analyzed based on four dimensions of the conditions that support the effectiveness of work consisting of 26 indicators using the program SPSS 20 for windows. Four dimensions of the conditions that support the effectiveness of the work are Perceptions of Access to Opportunity, Perceptions of Access to Information, Perceptions of Access to Support, and Perceptions of Access to Resource. Based on the results from the calculation of the mean conditions that support the effectiveness of work proved that the employee has a good perception of the conditions that support the effectiveness of the work.