

# Analisa respon time distribusi rekam medis di Instalasi Rekam Medis dan Pusat Data Informasi Rumah Sakit Umum Pusat Fatmawati tahun 2014 = Analysis response time distribution of the medical record in Medical Record and Center Data Information Installation RSUP Fatmawati 2014

Maya Rasita, author

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## Abstrak

Pelayanan rekam medis di Instalasi Rekam Medis dan Pusat Data Informasi RSUP Fatmawati yang berkaitan dengan Respon Time Distribusi rekam medis terdiri dari Proses di Bagian Registrasi dan bagian penyimpanan dan mendapat pengaruh dari proses di bagian pengolahan.

Tujuan penelitian ini adalah untuk mengetahui gambaran Respon Time distribusi rekam medis di Instalasi Rekam Medis dan Pusat Data Informasi yang dilihat dari input, proses dan output. Metode penelitian yang digunakan adalah studi kualitatif. Seluruh data dalam penelitian ini diperoleh dari hasil wawancara mendalam dan telaah dokumen.

Hasil penelitian menunjukkan bahwa Respon Time Distribusi rekam medis di Instalasi Rekam Medis dan Pusat Data Informasi RSUP Fatmawati belum mencapai target pelayanan, baik target rumah sakit maupun target Standar Pelayanan Minimal penyiapan berkas rawat jalan.

Kesimpulan dari penelitian ini, penyebab belum tercapainya target Respon Time Distribusi rekam medis ini dipengaruhi oleh belum cukupnya SDM dibagian penyimpanan, minimnya pelatihan tentang penyimpanan belum optimalnya lemari penyimpanan rekam medis yang ada dibagian penyimpanan, serta jarak ruang penyimpanan dengan Instalasi Rawat Jalan.

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Medical Record services in Medical Record and Center Data Information Installation RSUP Fatmawati relating to the Response Time Distribution of medical record consists of a process in the Registration section and storage section and under the influence of the process on the medical record processing.

The aims of this study is to get the description of distribution Response Time medical records in Medical Record and Center Data Information Installation from input, process and output. The research method has been used is a qualitative study. All of the data in this study were obtained from in-depth interviews and document review.

The results showed that the medical record Response Time Distribution in Medical Record and Center Data Information Installation RSUP Fatmawati has not reached the target, either the hospital's target or the target Standards Minimum Serviceses of outpatient setup file.

The conclusion of this study, the cause of not achieving the target of Response Time Distribution of medical records is not influenced by the storage section of inadequate human resources, lack of training on storage cabinets storage, storage cabinets not optimal existing medical record storage section, and the distance between the storage space Outpatient Installation.