Evaluasi implementasi sistem online dalam pelaksanaan program contractor safety management system (CSMS) di PT XYZ tahun 2014 = Evaluation of online system implementation in contractor safety management system (CSMS) program at PT XYZ year 2014

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Abstrak

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Penelitian ini bertujuan untuk mengevaluasi pelaksanaan Contractor safety management system (CSMS) online yang sudah digunakan oleh PT. XYZ pada kurun waktu 2013?2014. CSMS online merupakan suatu sistem berbasis web yang digunakan dalam pelaksanaan CSMS di PT. XYZ untuk menggantikan sistem manual yang diterapkan sebelumnya. Penelitian dilakukan dengan menggunakan metode deskriptif kualitatif. Pengambilan data dilakukan dengan metode wawancara kepada pengguna. Hasil penelitian menunjukkan bahwa penggunaan CSMS online dirasakan belum optimal baik bagi perusahaan maupun bagi pengguna sistem, masih ditemukan kendala dan hambatan pada pengguna dan sistem yang digunakan. Perbaikan dalam implementasi CSMS online perlu dilakukan. Perbaikan terutama pada kebijakan, komunikasi yang lebih menyeluruh, peningkatan kesadaran pengguna sistem, pengembangan aplikasi CSMS online, serta perbaikan dari sisi sistem online yang digunakan. Sehingga diharapkan penggunaan CSMS online dapat optimal dan memberikan manfaat bagi perusahaan dan pengguna sistem.

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ABSTRACT

This Study aimed to evaluate the Contractor Safety Management System (CSMS) Online that has been used by PT. XYZ in the period of 2013 ? 2014. CSMS online is a web-based system that is use in the CSMS implementation in PT. XYZ to replace the manual system previously applied. The research was carried out by using descriptive qualitative method. Data collection was conducted using interviews to the user. The result showed that the use of CSMS online is not optimal for both companies and user, there are still obstacles and barriers to the user and the system being used. Improvements in the implementation of CSMS online is necessary. Especially in the policy, thorough communication, user awareness, CSMS online aplication development, and improvement of the system being used. Therefor the expection of using CSMS online can be optimal and provide benefits for companies and user of the system;This Study aimed to evaluate the Contractor Safety Management System (CSMS)

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