

# Analisis kebijakan hospital bylaws dalam upaya perlindungan hukum bagi tenaga kesehatan terhadap tuntutan adverse events pelayanan kesehatan di RSKO Jakarta = Hospital bylaws policy analysis in legal protection for health workers against the claim of health care adverse events in RSKO Jakarta

Ade Leana Citra, author

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## Abstrak

[<b>ABSTRAK</b><br>

Salah satu dari fungsi hospital bylaws adalah sebagai sarana perlindungan hukum bagi semua pihak yang berkaitan dengan rumah sakit. Perlindungan hukum sangat diperlukan saat tenaga kesehatan mendapatkan tuntutan. Salah satu hal yang dapat menimbulkan tuntutan adalah timbulnya Kejadian Tidak Diharapkan (adverse

events). Tujuan penelitian ini adalah untuk mengetahui secara mendalam tentang bagaimana isi kebijakan hospital bylaws dalam upaya perlindungan tenaga kesehatan terhadap tuntutan adverse events dan kesesuaian isi kebijakan dengan pedoman yang ada. Desain penelitian dengan metode kualitatif. Hasil penelitian adalah kebijakan

hospital bylaws RSKO Jakarta sudah memuat tentang upaya perlindungan hukum bagi tenaga kesehatan namun masih harus dilengkapi dengan pembuatan kebijakan teknis operasional lain dan masih ada ketidaksesuaian isi kebijakan hospital bylaws dengan pedoman. Saran yaitu agar dapat dilakukan perbaikan isi kebijakan hospital bylaws RSKO Jakarta, membuat kebijakan teknis operasional pendukung dan perbaikan pedoman hospital bylaws oleh pemerintah.

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One of the functions of hospital bylaws is as a means of legal protection for all parties associated with the hospital. Legal protection is very necessary when health workers get claim. One of the things that can cause the claim is unexpected incidence (adverse events). The purpose of this research is to know in depth about how the policy content of hospital bylaws in efforts to protect health workers against the claim of adverse events and the content of policy conformance with existing guidelines. Research design with qualitative methods. Results of the study was RSKO Jakarta hospital bylaws policy already contains about legal protection for health workers but still need to be equipped with making other technical operational policies and there is still a discrepancy contents policy with Hospital Bylaws guidelines. Suggestion is that the contents of the RSKO Jakarta hospital bylaws policy can be improved, making technical operational policies and improvement of

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