Pengukuran tingkat kapabilitas teknologi informasi pada PT Agranet Multicitra Siberkom analisis sistem informasi menggunakan kerangka kerja cobit 5 = Measurement of information technology of PT Agranet Multicitra Siberkom information system analysis using cobit 5 framework

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Abstrak

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Perkembangan teknologi informasi memberikan dampak meningkatnya pemanfaatan teknologi informasi di dalam melakukan operasional bisnis.Peneliti melakukan penilaian tingkat kapabilitas terhadap seluruh proses yang ada di PT AMS menurut kerangka kerja COBIT 5. Berdasarkan hasil pengukuran tingkat kapabilitas, PT AMS berada pada tingkat 1 (Performed) yang berarti bahwa proses teknologi informasi pada PT AMS sudah berjalan dan mencapai tujuan yang diinginkan namun PT AMS belum memiliki proses yang standar dan dokumentasi yang disyaratkan. Hasil yang didapatkan apabila dilihat per proses bervariasi dari proses yang sudah berada pada tingkat 4 (Predicted) sampai dengan proses yang belum dilakukan sama sekali oleh PT AMS (Non-existent). Agar tingkat kapabilitasnya dapat meningkat PT AMS perlu melakukan perbaikan dengan memfokuskan diri pada inisiasi untuk proses yang belum ada dan memperbaiki dokumentasi serta prosedur untuk proses yang sudah berjalan.
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ABSTRACT
Information technology developments have an impact with the increasing use of information technology in the conduct of business. Researchers assessed the process capability level of the whole process in PT AMS according to COBIT 5 framework. Based on the measurement of process capability level, PT AMS is at level 1 (Performed) which means that the process of information technology at PT AMS is already running and achieve the desired goal but PT AMS yet have standards and documentation process required. The results obtained when seen per process varies from processes that are already on level 4 (Predicted) until the process has not been done at all by PT AMS (non - existent). In order to increase the process capability level PT AMS needs to make improvements by focusing on the initiation of a process that does not exist and improve the documentation and procedures for processes that are already running.;Information technology developments have an impact with the increasing use of information technology in the conduct of business. Researchers assessed the process capability level of the whole process in PT AMS according to COBIT 5 framework. Based on the measurement of process capability level, PT AMS is at

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