

Strategi percepatan reformasi birokrasi untuk mewujudkan pelayanan publik dalam mendukung ketahanan wilayah (studi pelayanan perijinan pada pemerintah Kota Tangerang Selatan) = Acceleration strategies bureaucratic reform to realize the public service in supporting regional resilience study of licensing service in south Tangerang City Government

Lidhya Prasajati Jatu Handayani, author

Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20389507&lokasi=lokal>

Abstrak

[ABSTRAK

Kota Tangerang Selatan merupakan kota termuda yang tergabung dengan wilayah Jabodetabek yang merupakan pemekaran dari Kabupaten Tangerang. Penelitian ini bertujuan untuk mengetahui tentang strategi percepatan pelaksanaan reformasi birokrasi terutama dalam bidang pelayanan perijinan di Badan Pelayanan Perijinan Terpadu (BP2T) Kota Tangerang Selatan.

Metode yang digunakan dalam penelitian ini adalah deskriptif analitis, yaitu mengumpulkan informasi mengenai status gejala yang ada, yaitu keadaan gejala menurut apa adanya saat penelitian dilakukan.

Disimpulkan bahwa pelaksanaan reformasi birokrasi belum dilaksanakan secara formal, karena dokumen roadmap reformasi birokrasi belum disahkan oleh Walikota Tangerang Selatan. Namun strategi percepatan reformasi birokrasi sudah dilakukan melalui inovasi pelayanan perijinan pada Badan Pelayanan Perijinan Terpadu (BP2T) Kota Tangerang Selatan.

<hr>

ABSTRACT

South Tangerang is the youngest city incorporated into Jabodetabek area which is the expansion of the Tangerang Regency. This study aims to find out about accelerated strategies of bureaucratic reform, especially in the field of licensing service in the Integrated Licensing Service Agency (BP2T) of South Tangerang City.

The method used in this study is a descriptive analysis, which collects information about the status of existing symptoms, i.e. bureaucratic reform which is the symptom when the study was conducted.

The study found that the implementation of the reform of the bureaucracy has not been formally implemented, due to the bureaucratic reform roadmap document that has not been approved by the Mayor of South Tangerang. But the acceleration strategies of bureaucratic reform has been carried out through the innovation licensing service on the Integrated Licensing Service Agency (BP2T) of The South Tangerang City.;South Tangerang is the youngest city incorporated into Jabodetabek area which is the expansion of the Tangerang Regency. This study aims to find out about accelerated strategies of bureaucratic reform, especially in the field of licensing service in the Integrated Licensing Service Agency (BP2T) of South Tangerang City.

The method used in this study is a descriptive analysis, which collects information about the status of existing symptoms, i.e. bureaucratic reform which is the symptom when the study was conducted.

The study found that the implementation of the reform of the bureaucracy has not been formally implemented, due to the bureaucratic reform roadmap document that has not been approved by the Mayor of

South Tangerang. But the acceleration strategies of bureaucratic reform has been carried out through the innovation licensing service on the Integrated Licensing Service Agency (BP2T) of The South Tangerang City., South Tangerang is the youngest city incorporated into Jabodetabek area which is the expansion of the Tangerang Regency. This study aims to find out about accelerated strategies of bureaucratic reform, especially in the field of licensing service in the Integrated Licensing Service Agency (BP2T) of South Tangerang City.

The method used in this study is a descriptive analysis, which collects information about the status of existing symptoms, i.e. bureaucratic reform which is the symptom when the study was conducted.

The study found that the implementation of the reform of the bureaucracy has not been formally implemented, due to the bureaucratic reform roadmap document that has not been approved by the Mayor of South Tangerang. But the acceleration strategies of bureaucratic reform has been carried out through the innovation licensing service on the Integrated Licensing Service Agency (BP2T) of The South Tangerang City.]