Perancangan model pengukuran kinerja keamanan laut berbasis kriteria MBNQA 2013-2014 dengan metode AHP = Design of maritime security performance measurement model based on MBNQA 2013-2014 criteria with AHP method

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Abstrak

[ABSTRAK

Penelitian ini bertujuan untuk mendapatkan model pengukuran kinerja Keamanan Laut berbasis kriteria MBNQA 2013-2014, sehingga diperoleh ukuran kinerja dan

posisi kinerja saat ini. Penelitian dilakukan dengan metode AHP melalui kuisioner

perbandingan berpasangan untuk mendapatkan pembobotan kriteria, sehingga dapat disusun peringkat dan diketahui kinerja kriteria yang belum tercapai. Dari hasil penelitian diperoleh bobot terbesar adalah kepemimpinan yang telah terpenuhi pada kinerja saat ini. Sedangkan pada kriteria Hasil, Fokus Operasi dan Pengukuran, Analisis dan Manajemen Pengetahuan belum mencapai nilai yang dipersyaratkan. Perbaikan pada kriteria Pengukuran, Analisis dan Manajemen Pengetahuan sebagai fondasi sistem akan meningkatkan efektivitas pada Proses

Operasi sekaligus Hasil secara keseluruhan.

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ABSTRACT

This study aims to obtain a model of Maritime Security performance measurement based on MBNQA 2013-2014 kriteria in order to get the standart of performance

and position currently. The study was conducted with AHP method through a pairwise comparisons

questionnaire to obtain the weight of importance kriteria. Seeing from the result acquired, the kriteria performance can be arranged so that

the undefine kriteria performance could be shown. Obviously, the result from the

research showed that the biggest performance of Maritime Security was the leadership in the present performance. Meanwhile, the other kriteria that still

unclear were Result kriteria, Focus Operation Process kriteria, Measurement, Analysis and Knowledge Management kriteria. Clearly, the reparation in the kriteria of Measurement, Analysis, and Knowledge Management considered as the foundation within the system of performance which would enhance the efectivity

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