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Rancang bangun sistem rekod elektronik yang terintegrasi dengan sistem penanganan kasus pada lembaga bantuan hukum Jakarta = Prototype of electronic records system integrated with case management system in law aid organization Jakarta

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## Abstrak

Tujuan penelitian ini adalah untuk melaksanakan pembuatan rancang bangun sistem manajemen rekod elektronik yang terintegrasi dengan proses bisnis organisasi (sistem manajemen kasus) yang memenuhi kebutuhan pengguna serta persyaratan sistem manajemen rekod serta tepat untuk diimplementasikan di Pusat Dokumentasi Bantuan Hukum, LBH Jakarta.

Metode penelitian yang digunakan adalah penelitian tindakan dan metode pengembangan sistem adalah Extreme Programming. Pelaksanaannya terdiri dari beberapa tahap, yaitu: analisis awal yang dibangun dari hasil observasi, wawancara, diskusi kelompok terbatas, dilanjutkan dengan penentuan fitur dan persyaratan fungsional, pengembangan purwarupa, implementasi, pelatihan dan evaluasi untuk mengetahui manfaat purwarupa bagi PDBH.

Purwarupa dikembangkan menggunakan framework Drupal dengan persyaratan fungsional berdasarkan Principles and functional requirements for records in electronic office environments: guidelines and functional requirements for electronic records management systems yang diterbitkan oleh International Council on Archives sedangkan untuk metadata digunakan ISAD(G). Evaluasi menunjukkan staf PDBH merasa pruwarupa bisa membantu kebutuhan pengelolaan rekod.

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The purpose of this research is to build a prototype of electronic records system that is integrated with organization business process (case management system) that is compliant with user needs and records functional requirements which will be implemented and tested in Documentation Center of Law Aid (PDBH), LBH Jakarta.

Research method used is action research and system development method used is Extreme Programming. There are some phases: preliminary analysis based on observation, interview, focus discussion group, features needed, functional requirements, prototype development, implementation, training for users and evaluation to measure the benefit of the prototype to PDBH.

The prototype was developed using Drupal framework based on functional requirements of Principles and functional requirements for records in electronic office environments: guidelines and functional requirements for electronic records management systems published by International Council on Archives and ISAD(G) for metadata standard. The evaluation showed that PDBH staffs feel the prototype is useful and helping them better to manage records in PDBH..