

Advanced performance improvement in health care : principles and methods

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Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20397877&lokasi=lokal>

Abstrak

From the Back Cover: The Health Care Leader's Essential Guide to driving quality, value, and performance. Advanced Performance Improvement in Health Care: Principles and Methods provides healthcare educators, leaders, and clinicians with the specific knowledge and tools vital for creating and advocating for quality-centric, next-generation healthcare organizations. This unique compilation of management, analytical, and statistical methods and techniques serves as a comprehensive guide to harnessing today's technology and developing a culture of quality that delivers sustainable, quantifiable value in healthcare organizations. Amidst a deepening crisis in U.S. health care, Advanced Performance Improvement provides a results-oriented approach to rehabilitating an ailing healthcare system. With his innovative, instructive strategies, the author offers a welcome road map to guide meaningful change in the industry and to equip healthcare managers to meet 21st century challenges. Offers a comprehensive methodology for improving quality in healthcare organizations. Details a process analysis toolkit with dozens of proven techniques. Illustrated with easy-to-follow diagrams and flow charts. Provides best practices for measuring value and performance. Includes extensive discussion of medical informatics, Lean, Six-Sigma, and more.