

Analisis pola pengembangan sistem informasi manajemen keimigrasian oleh pihak ketiga pada direktorat jenderal imigrasi dipandang dari ketahanan nasional = The analysis of development pattern of immigration management information system by outsourcing in directorate general of immigration is regarded from national resilience

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Abstrak

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Penelitian ini adalah mengenai pola pengembangan Sistem Informasi Manajemen Keimigrasian (SIMKIM) pada Direktorat Jenderal Imigrasi. Dalam penelitian ini dianalisis alasan dan faktor-faktor yang melandasi mengapa pengembangan core business SIMKIM dari awal terbentuk sampai saat ini masih menggunakan bantuan dari pihak ketiga tanpa bisa melakukan swadaya teknologi. Penelitian ini menggunakan metode kualitatif, dimana akan berusaha untuk menggambarkan fakta-fakta positif dan negatif yang terjadi pada pengembangan SIMKIM dilihat dari konsep dan teori yang ada mengenai pengelolaan Sistem Informasi berbasis teknologi bersama pihak ketiga (outsourcing). Dengan melakukan analisa pola pengembangan SIMKIM oleh pihak ketiga, maka diharapkan dapat mengetahui bagaimana proses yang dilakukan, kualitas hasil pengembangan dan masalah yang dihadapi. Masalah tidak berkembangnya sumber daya manusia dalam bidang teknologi informasi karena ketergantungan dengan pihak ketiga dilihat dari fungsi SIMKIM dalam hal penegakan hukum dan pengamanan Negara dalam hal Ketahanan Nasional menjadi atensi penting pimpinan untuk masa depan Direktorat Jenderal Imigrasi.

Dari hasil pengolahan data dari hasil wawancara, dapat disimpulkan bahwa pelaksanaan pola pengembangan SIMKIM oleh pihak ketiga dapat dikatakan masih relevan sampai saat ini, walaupun menjadi kekhawatiran dimasa depan, sehingga memerlukan peningkatan kualitas SDM dan profesionalisme para pemakai SIMKIM untuk dapat mencapai tujuan dari SIMKIM tersebut.

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ABSTRACT

This research is about the development pattern of immigration management information system in Directorate General of Immigration (DGI). This research analyzed the factors and reasons of outsourcing usage in immigration management information system development pattern without any self-supporting basis.

This research used qualitative method which describes positives and negatives facts of immigration management information system development pattern based on the existing theories of outsourcing information system management usage. By analyzing the development pattern of immigration management information system, this research shown the management process, output quality, and obstacles of the implementation. Undeveloped human resources issue was caused by relying on the third party should be a focus of DGI decision maker in the future, especially concerning law enforcement and security aspects of national resilience.

From data processing and interviews, it has concluded that the implementation of immigration management information system by the third party is currently seemed relevant, despite there are concerns in the future. Therefore, DGI should improve the human resources quality and professionalism of personnel in order to

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