

# Evaluasi penerapan performance based maintenance contract (PBMC) pada pilot project PBMC Demak Trengguli dan Ciasem - Pamanukan = Evaluation on implementation of performance based maintenance contract PBMC in Demak Trengguli and Ciasem Pamanukan PBMC pilot project

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## Abstrak

[<b>ABSTRAK</b><br>

PBMC merupakan salah satu jenis kontrak yang berorientasi terhadap kinerja, tidak berdasarkan volume pekerjaan yang sudah dikerjakan seperti biasanya. Menurut William A Hyman (2009) terdapat dua puluh enam tahap business process pada pelaksanaan PBMC dan dari studi literature terdapat delapan puluh tiga indikator business process. Setelah melalui tahap validasi pakar, jumlah indikator business process berkurang dua nomor dan bertambah empat nomor sehingga menjadi delapan puluh lima indikator business process, yang kemudian dengan menggunakan metode Analytical Hierarchy Process (AHP) dan statistic deskriptif dievaluasi penerapannya pada dua pilot project penyelenggaraan jalan nasional di Direkrorat Jenderal Bina Marga, yaitu Peningkatan Struktur Ruas Jalan Ciasem ? Pamanukan dan Peningkatan Struktur Ruas Jalan Demak ? Trengguli.

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<b>ABSTRACT</b><br>

PBMC is one type of contract that is oriented towards performance, not based on the volume of work that has been done as usual. According to William A Hyman (2009) there are twenty six stages of a business process on the implementation of PBMC and based on literature study there eighty three indicators of business process. After going through the expert validation, the number of the business process indicator reduced by two numbers and four numbers added, thus increased eighty five indicators of business process, which is then using Analytical Hierarchy Process (AHP) and descriptive statistics were evaluated its implementation to two pilot projects road organizing of Directorate General of Highways, namely : Peningkatan Struktur Struktur Ruas Jalan Ciasem ? Pamanukan and Peningkatan Struktur Ruas Jalan Demak ? Trengguli., PBMC is one type of contract that is oriented towards performance, not based on the volume of work that has been done as usual. According to William A Hyman (2009) there are twenty six stages of a business process on the implementation of PBMC and based on literature study there eighty three indicators of business process. After going through the expert validation, the number of the business process indicator reduced by two numbers and four numbers added, thus increased

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