

## Evaluasi program bidang capacity building yayasan komunitas sahabat anak Jakarta tahun 2014 = Program evaluation of capacity building division of yayasan komunitas sahabat anak Jakarta 2014

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### Abstrak

[<b>ABTRAK</b><br>

Penelitian ini bertujuan untuk melakukan evaluasi proses terhadap pelaksanaan program Bidang Capacity Building di organisasi Sahabat Anak. Seiring dengan bertambahnya jumlah relawan dan peran mereka sebagai pelaksana utama program, Sahabat Anak sebagai organisasi berbasis relawan melihat pentingnya manajemen relawan yang baik. Walaupun demikian, implementasi program bidang secara konsisten cenderung mengalami penyimpangan dari perencanaan dan evaluasi organisasi tidak mendetil. Penelitian evaluasi proses dilakukan terhadap program bidang pada tahun 2014 untuk mengungkapkan secara rinci proses bidang dalam melaksanakan program serta aspek-aspek yang mempengaruhi implementasinya menggunakan kerangka evaluasi proses yang dikembangkan oleh Saunders, Evans, Joshi (2005).

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<b>ABSTRACT</b><br>

This research aims to apply process evaluation towards the program implementations of Capacity Building Division in Sahabat Anak. As the volunteer numbers keep growing, Sahabat Anak realises the importance of organised volunteer management. However, the past trend of Capacity Building Division's programs show a tendency of alteration in program implementation and incomplete evaluation. Thus, this process evaluation research aims to reveal in detail about how the division enforces its programs as well as facets that may influence the program implementation. The evaluation is based on the framework developed by Saunders, Evans, Joshi (2005); This research aims to apply process evaluation towards the program implementations of Capacity Building Division in Sahabat Anak. As the volunteer numbers keep growing, Sahabat Anak realises the importance of organised volunteer management. However, the past trend of Capacity Building Division's programs show a tendency of alteration in program implementation and incomplete evaluation. Thus, this process evaluation research aims to reveal in detail about how the division enforces its programs as well as facets that may influence the program implementation. The evaluation is based on the framework developed by Saunders, Evans, Joshi (2005), This research aims to apply process evaluation towards the program implementations of Capacity Building Division in Sahabat Anak. As the volunteer numbers keep growing, Sahabat Anak realises the importance of organised volunteer management. However, the past trend of Capacity Building Division's

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