

Analisis faktor faktor yang mempengaruhi penerimaan pengguna terhadap sistem informasi aplikasi persuratan : Studi kasus Badan Pemeriksa Keuangan Republik Indonesia = Analysis of factors affecting user acceptance of electronic document information systems : case studies The Audit Board of The Republic of Indonesia

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Abstrak

[ABSTRAK

Badan Pemeriksa Keuangan Republik Indonesia BPK RI merupakan satu lembaga negara yang bebas dan mandiri dalam memeriksa pengelolaan dan tanggung jawab keuangan negara Pemanfaatan teknologi informasi dan komunikasi di BPK diharapkan dapat meningkatkan hubungan yang sinergi antara BPK dengan pihak eksternal dan antara pihak pihak internal BPK sehingga optimalisasi pengelolaan dan tanggung jawab keuangan Negara dapat segera tercapai Sistem Informasi Aplikasi Persuratan SIAP merupakan aplikasi yang dikembangkan tahun 2012 untuk mendukung tugas pokok dan fungsi dalam bidang administratif penyebaran informasi melalui surat menyurat antar sesama internal BPK maupun ke eksternal BPK Berdasarkan data log statistik SIAP pada bulan April 2014 diketahui bahwa unit kerja yang aktif menggunakan SIAP untuk administrasi persuratan hanya 23 dari keseluruhan unit kerja yang sudah implementasi SIAP Salah satu sebabnya karena penerimaan acceptance pegawai terhadap sistem ini masih sangat rendah Hal ini yang membuat peneliti ingin mengetahui faktor faktor apa saja yang mempengaruhi penerimaan pegawai BPK RI terhadap Sistem Informasi Aplikasi Persuratan Model penelitian yang dikembangkan merupakan hasil modifikasi teori Technology Acceptance Model TAM dengan penambahan variabel eksternal Social Influence Facilitating Condition Self Efficacy dan User Training Metode pengumpulan data yang dilakukan adalah dengan menggunakan kuesioner sedangkan pengolahan dan penarikan kesimpulan adalah dengan menggunakan Structural Equation Modeling SEM sebagai alat analisisnya Dari perhitungan tersebut dapat diketahui faktor faktor yang mempengaruhi penerimaan pengguna terhadap Sistem Informasi Aplikasi Persuratan Faktor faktor tersebut adalah Social Influence User Training Self Efficacy memiliki korelasi positif terhadap Perceived Usefulness dan Perceived Ease of Use yang pada akhirnya akan mempengaruhi keinginan pegawai untuk menggunakan Intention to Use SIAP untuk administrasi persuratan di lingkungan BPK RI

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ABSTRACT

Audit Board of the Republic of Indonesia BPK RI is a state agency that is free and independent in examining the management and financial responsibility of the state Utilization of information and communication technology is expected to increase synergies relationship between BPK with external parties and among the internal unit of BPK so as optimalization of the management and financial responsibility of the State can be achieved Electronic Document Information Systems SIAP is an application that was developed in 2012 to support the basic tasks and functions of information dissemination through correspondence among internal unit of BPK and also to external parties of BPK Based on the statistics log of data SIAP in April 2014 it is known that the unit who actively uses SIAP for correspondence

administration only 23 of the total work units that has been implementing SIAP One of the reason is because user acceptance of Electronic Document Information Systems is still very low This makes the researchers want to determine the factors that influence BPK employees in using SIAP Research model is developed from a modified theory of the Technology Acceptance Model TAM with the addition of external variables Social Influence Facilitating Condition Self Efficacy and User Training Data collection methods is using a questionnaire while processing and conclusion is using Structural Equation Modeling SEM as the tool of analysis From these calculation can be estimate factors affecting user acceptance of SIAP These factors are Social Influence User Training Self efficacy which has a positive correlation to the Perceived Usefulness and Perceived Ease of Use which will affect the Intention to Use SIAP for correspondence administration in the BPK , Audit Board of the Republic of Indonesia BPK RI is a state agency that is free and independent in examining the management and financial responsibility of the state Utilization of information and communication technology is expected to increase synergies relationship between BPK with external parties and among the internal unit of BPK so as optimalization of the management and financial responsibility of the State can be achieved Electronic Document Information Systems SIAP is an application that was developed in 2012 to support the basic tasks and functions of information dissemination through correspondence among internal unit of BPK and also to external parties of BPK Based on the statistics log of data SIAP in April 2014 it is known that the unit who actively uses SIAP for correspondence administration only 23 of the total work units that has been implementing SIAP One of the reason is because user acceptance of Electronic Document Information Systems is still very low This makes the researchers want to determine the factors that influence BPK employees in using SIAP Research model is developed from a modified theory of the Technology Acceptance Model TAM with the addition of external variables Social Influence Facilitating Condition Self Efficacy and User Training Data collection methods is using a questionnaire while processing and conclusion is using Structural Equation Modeling SEM as the tool of analysis From these calculation can be estimate factors affecting user acceptance of SIAP These factors are Social Influence User Training Self efficacy which has a positive correlation to the Perceived Usefulness and Perceived Ease of Use which will affect the Intention to Use SIAP for correspondence administration in the BPK]