

## Perencanaan strategis sistem informasi: studi kasus pemerintahan Kabupaten Gorontalo = Information system strategic planning: a case study of Gorontalo Local Government / Tika Permata Sari Dama

Tika Permata Sari Dama, author

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### Abstrak

[<b>ABSTRAK</b><br>

Perkembangan teknologi informasi semakin cepat baik di kalangan organisasi maupun pemerintahan Pemerintahan pusat maupun daerah semakin giat dalam menerapkan teknologi informasi dalam proses pemerintahan atau disebut dengan e government Dukungan teknologi informasi yang ada diharapkan pelayanan publik menjadi lebih cepat dan terciptanya tata kelola yang lebih baik di pemerintahan Namun proses penerapan e government ini masih terhambat beberapa kendala yaitu penerapan teknologi informasi masih berjalan cukup lambat dan beberapa proses bisnis yang dilakukan masih manual Salah satu hal yang mendasari kendala ini ada belum adanya perencanaan strategis sistem informasi di pemerintahan kabupaten Gorontalo Oleh karena itu penelitian ini bertujuan untuk menghasilkan suatu rancangan strategi sistem informasi atau disebut master plan teknologi informasi untuk memfasilitasi perencanaan penerapan SI TI di pemerintahan Kabupaten Gorontalo Metodologi yang digunakan dalam penelitian ini adalah metodologi Cassidy Hasil akhir dari penelitian ini adalah perencanaan strategis SI TI mencakup portofolio aplikasi infrastruktur organisasi dan proses serta roadmap untuk implementasi SI TI di pemerintahan kabupaten Gorontalo.

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Information technology has developed very rapidly both in the government and enterprise Central and local government is more active in applying information technology in government processes called e government Support of information technology is expected to create faster public services and better governance in government However the process of e government implementation is still hampered several obstacles for instance the application of information technology is still running quite slow and some business processes are still done manually One of the underlying problems is local government of Gorontalo didn rsquo t have any strategic planning of information system Therefore this study aims to produce a strategy of the information system or called a master plan of information technology to facilitate the planning for implementation of IS IT in the local government of Gorontalo The Cassidy methodology was used in this research The result of this study is strategic planning of IS IT include application portfolio infrastructure organization processes and roadmap for the implementation of IS IT in the local government of Gorontalo., Information technology has developed very rapidly both in the government and enterprise Central and local government is more active in applying information technology in government processes called e government Support of information technology is expected to create faster public services and better governance in government However the process of e government implementation is still hampered several obstacles for instance the application of information technology is still running quite slow and some business processes are still done manually One of the underlying problems is local government of Gorontalo didn rsquo t have any strategic planning of information system Therefore this study aims to produce a strategy of the

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