

Collaborative information seeking: the art and science of making the whole greater than the sum of all

Shah, Chirag, author

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Abstrak

Shah focuses on two individually well-understood notions, collaboration and information seeking, with the goal of bringing them together to show how it is a natural tendency for humans to work together on complex tasks. The first part of his book introduces the general notions of collaboration and information seeking, as well as related concepts, terminology, and frameworks, and thus provides the reader with a comprehensive treatment of the concepts underlying CIS. The second part of the book details CIS as a standalone domain. A series of frameworks, theories, and models are introduced to provide a conceptual basis for CIS. The final part describes several systems and applications of CIS, along with their broader implications on other fields such as computer-supported cooperative work (CSCW) and human-computer interaction (HCI).