## Perspectives in business informatics research : 11th international conference, BIR 2012, Nizhny Novgorod, Russia, September 24-26, 2012 : proceedings

Natalia Aseeva, editor

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Abstrak

The 15 papers presented in this volume were carefully reviewed and selected from 36 submissions. They have been organized in topical sections on, knowledge management and the semantic web, business and information systems development, business, people, and systems interoperability, and business intelligence.