Perbandingan angka rujukan berdasarkan karakteristik peserta jaminan kesehatan nasional (JKN) di puskesmas kelurahan Paseban dan puskesmas kelurahan Kwitang periode Januari-Maret 2015 = The comparison of referral number based on the characteristics of Jaminan Kesehatan nasional (JKN) in paseban primary health care and Kwitang primary health care from January until March 2015

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Abstrak

Penelitian ini membahas tentang perbandingan angka rujukan berdasarkan karakteristik peserta Jaminan Kesehatan Nasional (JKN) di Puskesmas Kelurahan Paseban dan Puskesmas Kelurahan Kwitang Periode Januari-Maret 2015. Penelitian ini merupakan penelitian kuantitatif dengan desain studi cross sectional. Berdasarkan hasil penelitian, diketahui bahwa angka rujukan di Puskesmas Paseban lebih tinggi 8,6% dibandingkan angka rujukan di Puskesmas Kwitang yaitu 8,5%. Kondisi tersebut dapat dikarenakan masyarakat ketika memanfaatkan pelayanan Puskesmas sudah dalam kondisi yang tidak dapat ditangani oleh Puskesmas serta fasilitas dan SDM yang kurang memadai.

<hr><i>This research discusses the comparison of references number based on the characteristics of Jaminan Kesehatan Nasional (JKN) in Paseban Primary Health Care and Kwitang Primary Health Care from January until March 2015. This is a quantitative research with cross-sectional study design. Based on this research, it is known that the number of referral in in Paseban Primary Health Care is 8.6 % that is higher than the number of referral in in Paseban Primary Health Care which is 8.5%. It is because the patient is already under conditions that is unable to be handled when she/he will utilize the services of Primary Health Care. This is also due to the shortage of facilities and human resources in Primary Health Care.</i>