

Kinerja pegawai direktorat jaminan sosial kementerian sosial dalam menjalankan program keluarga harapan pkh = The performance of direktorat jaminan sosial employees in program keluarga harapan pkh / Muhammad Virdyanto Septian

Muhammad Virdyanto Septian, author

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Abstrak

[Penelitian ini akan membahas kinerja pegawai pada Direktorat Jaminan Sosial dalam menjalankan Program Keluarga Harapan. Penelitian ini menggunakan pendekatan kuantitatif. Peneliti menggunakan teori kinerja pegawai dari John H. Bernardin dan Joyce A. Russel yang terdiri dari enam dimensi, yaitu Quality, Quantity, Timeliness, Cost-effectiveness, Need for Supervision, dan Interpersonal Impact. Peneliti menggunakan kuesioner untuk mengumpulkan data. Pada penelitian ini terdapat 45 responden dan menggunakan total sampling. Hasil penelitian menunjukkan bahwa dimensi Quality, Cost-effectiveness, Need for Supervision, dan Interpersonal Impact merupakan hal yang masih perlu ditingkatkan.

;The study will describe about employee performance from Direktorat Jendral Jaminan Sosial Kementerian Sosial which focus on Program Keluarga Harapan. This Study is using John H. Bernardin and Joyce A. Russel employee performance theory as a basis. There ara six dimension that had been measured Quality, Quantity, Timeliness, Cost-effectiveness, Need for Supervision, and Interpersonal Impact. There was 45 respondent in this study and the data was collected using questionnaire. The result showed that Quality, Cost-effectiveness, Need for Supervision, and Interpersonal Impact as dimensions that need to be improved further from the employee in Direktorat Jaminan Sosial Kementerian Sosial.

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