

Analisis implementasi sistem informasi rumah sakit terintegrasi: studi kasus pada rumah sakit swasta di Jakarta selatan = Integrated hospital information system implementation analysis : a case study in a private hospital in south Jakarta / Dionisius Denizar

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Abstrak

[Penelitian ini bertujuan untuk menganalisis proses implementasi sistem informasi rumah sakit terpadu yang pertama di Indonesia. Penelitian ini menggunakan pendekatan studi kasus melalui observasi dan wawancara pihak-pihak yang terkait dengan proses implementasi sistem informasi rumah sakit ini. Observasi dan wawancara dilakukan di sebuah rumah sakit swasta di Jakarta Selatan. Hasil penelitian menunjukkan adanya peningkatan produktivitas pelayanan khususnya dalam hal medis dan mempermudah prosedur yang sudah berlaku sebelumnya. This research aims to analyze the first integrated hospital information system implementation in Indonesia. This research using case study approach with observation and interview with related parties in the hospital information system implementation process. The observation and interview was conducted in a private hospital in South Jakarta. The result shows that there is increase in service productivity, especially in medical operation. Also facilitating the current procedure that is conducted in the hospital, This research aims to analyze the first integrated hospital information system implementation in Indonesia. This research using case study approach with observation and interview with related parties in the hospital information system implementation process. The observation and interview was conducted in a private hospital in South Jakarta. The result shows that there is increase in service productivity, especially in medical operation. Also facilitating the current procedure that is conducted in the hospital]