

# **Analisis kelengkapan rekam medis rawat inap RSKO Jakarta tahun 2014 = Completeness analysis of inpatient medical records at Ketergantungan Obat Jakarta Hospital on 2014**

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## **Abstrak**

Tesis ini membahas analisis kelengkapan rekam medis rawat inap RSKO Jakarta tahun 2014. Penelitian ini adalah penelitian mixed method yaitu penelitian secara kuantitatif dan kualitatif. Penelitian kualitatif digunakan untuk mengetahui nilai kelengkapan rekam medis, dan penelitian kualitatif untuk menggali informasi terhadap input, proses, dan output. Hasil penelitian menunjukkan bahwa nilai kelengkapan rekam medis hanya 62,6% belum mencapai standar 100%. Pada penelitian kualitatif didapatkan hasil bahwa faktor input; sumber daya manusia, material, infrastruktur, dan prosedur, faktor proses; pengisian rekam medis dan monitoring evaluasi, dapat mempengaruhi kelengkapan rekam medis (faktor output). Rumah sakit harus membenahi faktor input dan proses agar meningkatkan nilai kelengkapan rekam medis sesuai standar sehingga dapat meningkatkan kualitas pelayanan kesehatan di RSKO Jakarta.

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This thesis describes completeness of inpatient medical records at RSKO Jakarta hospital on 2014. This research used mixed methods, consists of quantitative and qualitative research. Quantitative research is used to determine the completeness value of medical records, and then qualitative research is used to get information from the input, process, and output. The result showed that the completeness value of inpatient medical records only 62,6% and it didn't reach the target of 100 % standard. On qualitative research showed that input factors consisted of human resources, materials, infrastructures, and procedures, Process factors consisted of medical records recording, monitoring and evaluation, are influences by completeness of medical records (output factors). Hospital must improve input factors and process factors in order to increase the good completeness value, to improve the quality of medical services at RSKO Jakarta.