

## Evaluasi pelaksanaan program jaminan kesehatan daerah tahun 2012-2014 di Propinsi Kepulauan Riau = Evaluation of the implementation of the regional health insurance program year 2012-2014 at Province of Riau Islands

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### Abstrak

[Tujuan penelitian ini adalah untuk mengevaluasi pelaksanaan program Jamkesda Tahun 2012-2014 di Propinsi Kepulauan Riau. Evaluasi dilakukan dengan menganalisis input (peraturan, informasi, dana, tenaga dan peserta Jamkesda), proses (sosialisasi program, pengajuan klaim dan kelancaran pembayaran klaim) dan output (pemanfaatan pelayanan kesehatan dan pemanfaatan dana). Rancangan penelitian yang digunakan adalah kualitatif dan kuantitatif. Temuan penelitian ini adalah sebagai berikut : 1. Sosialisasi program Jamkesda belum maksimal, 2. Dana Jamkesda tahun 2014 tidak habis terserap karena banyak peserta Jamkesda yang pindah menjadi peserta BPJS, 3. Belum ada tenaga verifikator khusus Jamkesda di rumah sakit, 4. Pendataan masyarakat miskin belum akurat, 5. Masih banyak kelemahan dalam kegiatan monitoring dan evaluasi. Diusulkan agar pemerintah daerah, rumah sakit dan puskesmas melakukan sosialisasi program Jamkesda secara lebih efektif, puskesmas meningkatkan fungsinya dengan melengkapi fasilitas pelayanan, bila mungkin menambah dokter spesialis tertentu dan melakukan pendataan masyarakat miskin yang lebih akurat.];The objective of this study is to evaluate the implementation of the Regional Health Insurance program (Jamkesda) 2012-2014 in the Riau Islands Province by analyzing the input (regulations, information, funds, personnel and participants), the process (socialization program, claims ) and the output (utilization of health services and the utilization of the funds). The study used qualitative and quantitative research design. The findings were : 1. The socialization of Jamkesda program is not maximum, 2. The 2014 Jamkesda fund was not fully absorbed due to many Jamkesda users moved and registered to the National Insurance Scheme (JKN).3. At the hospital,there is verifcator for handling the Jamkesda claims, 4. Data of the poor are not accurate, and 5. Weak monitoring and evaluation activities. This study proposed that the regional government, including hospitals and health centres of the Riau Islands Province to conduct more effective socialization on the Jamkesda program, improve functions of the health centres by completing health care facilities to avoid d unnecessary referrals, if posible adding on doctors with certain specializations and collect more accurate data of the poor, The objective of this study is to evaluate the implementation of the Regional Health Insurance program (Jamkesda) 2012-2014 in the Riau Islands Province by analyzing the input (regulations, information, funds, personnel and participants), the process (socialization program, claims ) and the output (utilization of health services and the utilization of the funds). The study used qualitative and quantitative research design. The findings were : 1. The socialization of Jamkesda program is not maximum, 2. The 2014 Jamkesda fund was not fully absorbed due to many Jamkesda users moved and registered to the National Insurance Scheme (JKN).3. At the hospital,there is verifcator for handling the Jamkesda claims, 4. Data of the poor are not accurate, and 5. Weak monitoring and evaluation activities. This study proposed that the regional government, including hospitals and health centres of the Riau Islands Province to conduct more effective socialization on the Jamkesda program, improve functions of the health centres by completing health care facilities to avoid d unnecessary

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