

# Pengalaman dan persepsi ibu hamil dalam melakukan kunjungan ANC di Praktik Mandiri Perawat = pregnant women s experience and perception about antenatal care visit in independent nursing practice

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## Abstrak

[<b>ABSTRAK</b><br>

Perawat maternitas merupakan tenaga kesehatan yang berwenang dan mampu memberikan perawatan kesehatan reproduksi perempuan khususnya antenatal care. Namun masyarakat belum mengenal peran dan fungsi perawat spesialis maternitas dalam pelayanan antenatal care. Penelitian ini bertujuan untuk menggali pengalaman ibu hamil dalam melakukan kunjungan antenatal pada praktik mandiri perawat maternitas. Penelitian ini menggunakan desain kualitatif fenomenologi. Enam orang partisipan berpartisipasi dalam penelitian ini. Analisis data dilakukan dengan tematik konten analisis. Teridentifikasi tujuh tema yang menggambarkan pengalaman ibu hamil dalam melakukan kunjungan ANC di praktik mandiri perawat. Tema tersebut antara lain, pengalaman mencari pelayanan ANC bersama suami melalui media sosial dan survey langsung, alasan ibu hamil mencari tempat ANC baru karena pelayanan tempat sebelumnya tidak sesuai keinginan, ibu hamil merasakan komunikasi petugas yang baik dalam melayani, ibu hamil merasakan pelayanan yang berpusat pada keluarga, baik waktu pelayanan, jenis pelayanan, biaya pelayanan dan fasilitas sesuai keinginan ibu hamil. Ibu hamil berharap klinik dilengkapi USG dan bekerjasama dengan asuransi kesehatan, perawat di klinik maternitas berperan sebagai care provider, manager, educator dan counselor. Hasil penelitian ini menganjurkan bahwa perawat harus meningkatkan kemampuannya dalam memberikan pelayanan pada kesehatan reproduksi perempuan sesuai dengan kebutuhan klien.

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<b>ABSTRACT</b><br>

A maternity nurse provides women's reproductive health care include antenatal care. But people are not familiar with the role and function of maternity nurse in antenatal care. This study aims to explore pregnant women's experience about antenatal care visit in nursing practice. This study used a qualitative research design with phenomenology. Six participants have participated. Seven themes were derived from this study. The themes are the pregnant women were looking for ANC with her husband through social media and direct surveys, the pregnant women looking for a new antenatal service because previous experiences of ANC did not match their needs, the pregnant women experienced that the care providers have good communication style, the pregnant women experienced the familycentered care system in the clinic including time of services, type of service, cost

of service and facilities. Pregnant women hope that the clinic will provide ultrasound service and make collaboration with the health insurance. They also said the nurses in the clinic have provide care and role as care provider, manager, educator and counselor. This research recommend that nurses have to improve their knowledge and skill in nursing care to the women's reproductive health based on the client's needs; A maternity nurse provides women's reproductive health care include antenatal care. But people are not familiar with the role and function of maternity nurse in antenatal care. This study aims to explore pregnant women's experience about antenatal care visit in nursing practice. This study used a qualitative research design with phenomenology. Six participants have participated. Seven themes were derived from this study. The themes are the pregnant women were looking for ANC with her husband through social media and direct surveys, the pregnant women looking for a new antenatal service because previous experiences of ANC did not match their needs, the pregnant women experienced that the care providers have good communication style, the pregnant women experienced the familycentered care system in the clinic including time of services, type of service, cost of service and facilities. Pregnant women hope that the clinic will provide ultrasound service and make collaboration with the health insurance. They also said the nurses in the clinic have provide care and role as care provider, manager, educator and counselor. This research recommend that nurses have to improve their knowledge and skill in nursing care to the women's reproductive health based on the client's needs; A maternity nurse provides women's reproductive health care include antenatal care. But people are not familiar with the role and function of maternity nurse in antenatal care. This study aims to explore pregnant women's experience about antenatal care visit in nursing practice. This study used a qualitative research design with phenomenology. Six participants have participated. Seven themes were derived from this study. The themes are the pregnant women were looking for ANC with her husband through social media and direct surveys, the pregnant women looking for a new antenatal service because previous experiences of ANC did not match their needs, the pregnant women experienced that the care providers have good communication style, the pregnant women experienced the familycentered care system in the clinic including time of services, type of service, cost of service and facilities. Pregnant women hope that the clinic will provide ultrasound service and make collaboration with the health insurance. They also said the nurses in the clinic have provide care and role as care provider, manager, educator and counselor. This research recommend that nurses have to improve their knowledge and skill in nursing care to the women's reproductive health based on the client's needs, A maternity nurse provides women's reproductive health care include antenatal care. But people are not familiar with the role and function of maternity nurse in antenatal care. This study aims to explore pregnant women's experience about antenatal care visit in nursing practice. This study used a qualitative research design with phenomenology. Six participants have participated. Seven themes

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