

PENGARUH KOMPETENSI PELAKSANA ARSIP TERHADAP KINERJA PELAYANAN ARSIP DI UNIVERSITAS INDONESIA

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Abstrak

[Penelitian mengenai pengaruh kompetensi pelaksana arsip terhadap kinerja pelayanan Arsip di Universitas Indonesia. Tujuan penelitian ini adalah untuk mengetahui pengaruh Kompetensi yang dimiliki pelaksana arsip terhadap Kinerja pelayanan arsip tersebut di Universitas Indonesia.

Untuk mencapai tujuan penelitian, maka sejauhmana pengaruh kompetensi baik secara individu maupun secara kelompok dalam pelayanan arsip di Universitas Indonesia. Sampel penelitian sebanyak 36 responden dari seluruh populasi dengan menggunakan teknik total sampling atau teknik sensus. Pengumpulan data menggunakan observasi, studi kepustakaan dan kuesioner penelitian, pengolahan data menggunakan metode analisis kuantitatif.

Dari analisis dan pembahasan hasil penelitian diperoleh kesimpulan bahwa terdapat pengaruh yang positif dan signifikan Kompetensi pelaksana arsip dalam dimensi motif, sifat, pencitraan diri, pengetahuan dan ketrampilan, baik secara individual maupun secara kelompok dalam pelayanan arsip di Universitas Indonesia.

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The conclusion of the research is that there is an into positive and significant influence of archivist competence in the dimension of motives, traits, self concept, knowledge and skill toward service performance of archive in University of Indonesia.;The research is about the influence of competence on archivist to serve performance of archive in University of Indonesia not yet optimum. The goal this research is to know in University of Indonesia.

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