

Fundamentals of queuing systems : statistical methods for analyzing queuing models

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Abstrak

This book provides an introduction to basic queuing systems, such as M/M/1 and its variants, as well as newer concepts like systems with priorities, networks of queues, and general service policies. Numerical examples are presented to guide readers into thinking about practical real-world applications, and students and researchers will be able to apply the methods learned to designing queuing systems that extend beyond the classroom.