

Communication skills training

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Abstrak

Summary:

"Communication Skills Training offers all the resources and tools needed to design engaging and highly effective training to help people develop the communication skills that drive performance. The innovative half-day, full-day, and two-day workshop programs can be tailored to your organization's business needs. Developed by seasoned practitioner of communication training Maureen Orey, this complete workshop guide delivers basic design, facilitation, and evaluation advice with a focus on quick, easy-to-use programs"-Back cover.