

## Penerapan manajemen risiko pada pusat administrasi program PAP Vokasi UI = Risk management implementation in pusat administrasi program PAP Vokasi UI

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### Abstrak

[Penelitian ini merancang strategi penanganan risiko pada Pusat Administrasi Program (PAP) Vokasi UI. Tujuannya adalah mengusulkan rancangan penerapan manajemen risiko pada PAP Vokasi UI dalam rangka pemenuhan persyaratan ISO 9001:2015 terkait sertifikasi yang ditargetkan diraih pada tahun 2016. Penelitian ini dilakukan dengan menggunakan kerangka kerja manajemen risiko ISO 31000:2009 dimana pada penelitian ini dilakukan identifikasi risiko yang terangkum pada risk breakdown structure dan didapatkan sebanyak 64 risiko dari 18 prosedur pelayanan. Setelah itu, dilakukan analisis risiko operasional yang mungkin terjadi di PAP Vokasi UI untuk menentukan tingkat risiko yang akan diprioritaskan pada perancangan strategi penanganan risiko dan didapatkan sebanyak 18 risiko dengan tingkat rendah, 35 risiko dengan tingkat sedang, dan 11 risiko dengan tingkat tinggi. Hasil dari penelitian ini adalah rancangan penerapan manajemen risiko berupa strategi penanganan risiko sesuai tingkat risiko (rendah, sedang dan tinggi) dimana terdapat secara kumulatif 62 risiko dengan strategi mitigate, 9 risiko dengan strategi transfer, dan 7 risiko dengan strategi accept.;This research focuses on designing risk management strategy in Pusat Administrasi Program (PAP) Vokasi UI. The main objective of this research is to propose risk management implementation plan in PAP Vokasi UI in order to fulfill the ISO 9001:2015 requirements relating to the certification which is intended to be achieved in 2016. This research is done using risk management framework ISO 31000:2009. As concluded in the risk breakdown structure, a risk identification process is done in this research, resulting in the identification of 64 risks from 18 service procedures. An analysis on possible operational risks is done afterwards to determine the risk level to be prioritized in risk management strategy planning. This analysis shows that there are 18 low-level risks, 35 medium-level risks and 11 high-level risks. The result of this research is risk management implementation plan, which is risk management strategy according to the risk level (low, medium and high) in which there are cumulatively 62 risks with mitigate strategy, 9 risks with transfer strategy and 7 risks with accept strategy.;This research focuses on designing risk management strategy in Pusat Administrasi Program (PAP) Vokasi UI. The main objective of this research is to propose risk management implementation plan in PAP Vokasi UI in order to fulfill the ISO 9001:2015 requirements relating to the certification which is intended to be achieved in 2016. This research is done using risk management

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