

## Pandangan pasien kanker terhadap proses penyampaian breaking bad news oleh dokter = Cancer patients view on doctors delivery about breaking bad news

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### Abstrak

[Penelitian ini membahas mengenai Breaking Bad News, suatu momen dalam praktik kedokteran di mana hal-hal yang secara negatif dapat mempengaruhi cara pandang pasien akan masa depannya diberitahukan. Breaking Bad News dan hubungan dokter-pasien yang banyak dikaji dari kacamata rumpun ilmu kesehatan, sekarang diteliti dari kacamata ilmu komunikasi dengan menggunakan teori ilmu sosial. Penelitian ini pada akhirnya menemukan bahwa proses komunikasi dokter-pasien tidak sebatas berbicara tentang puas atau tidak puas dan sembuh atau belum sembuh, tetapi ada dinamika lebih dalam tentang cost dan reward hubungan dokter-pasien. Dengan menggunakan metode kualitatif dengan paradigm eksploratif, penelitian ini membuka bagaimana posisi Breaking Bad News dalam komunikasi dokter pasien, dan penelitian ini menemukan aspek komunikasi apa yang berperan dalam menjalin komunikasi interpersonal yang baik dalam konteks hubungan dokter-pasien.; This research mainly talks about Breaking Bad News, an activity in medical practice which may affect patients' view about their future in a negative way. Studies and research about Breaking Bad News and doctor-patient relationship have been done a lot in medical views. Yet in this research, Breaking Bad News and doctor-patient relationship will be seen in communication studies perspective with the usage of social science theory. This research finds that the process of doctor-patient communication is not merely about the patients' satisfaction or the chance of the patients to be completely healed. Doctor-patient communication contains a cost and reward relationship which happens during the process. By using qualitative method and exploratory paradigm, this research goes for a deep analysis about the position of Breaking Bad News and the components that will create a good interpersonal relationship., This research mainly talks about Breaking Bad News, an activity in medical practice which may affect patients' view about their future in a negative way. Studies and research about Breaking Bad News and doctor-patient relationship have been done a lot in medical views. Yet in this research, Breaking Bad News and doctor-patient relationship will be seen in communication studies perspective with the usage of social science theory. This research finds that the process of doctor-patient communication is not merely about the patients' satisfaction or the chance of the patients to be completely healed. Doctor-patient communication contains a cost and reward relationship which happens during the process. By using qualitative method and exploratory paradigm, this research goes for a deep analysis about the position of Breaking Bad News and the components that will create a good interpersonal relationship.]