

Penilaian auditee terhadap auditor K3 PT X tahun 2015 dalam pemenuhan kriteria kualifikasi auditor berdasarkan ISO 19011:2011 = The auditee evaluation for ohs auditor of PT X in year 2015 in fulfilment of auditor qualification criteria based on ISO 19011:2011

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Abstrak

[ABSTRAK

Audit merupakan suatu proses untuk memverifikasi sejauh mana sistem manajemen K3 suatu perusahaan telah dilaksanakan secara efektif dalam rangka mencapai kebijakan dan sasaran organisasi. Auditor sebagai komponen penting dalam pelaksanaan audit haruslah memiliki kualifikasi yang baik dari sisi perilaku personal, prinsip audit, pengetahuan dan keterampilan dan kompetensinya. Kualifikasi tersebut tertuang di dalam suatu panduan audit sistem manajemen ISO 19011:2011. Tujuan dari penelitian adalah untuk mendapatkan penilaian pemenuhan kriteria kualifikasi auditor K3 PT. X berdasarkan ISO 19011:2011 dan untuk mengetahui tingkat kepentingan dari masing-masing kriteria tersebut. Penelitian ini menggunakan survei dengan pendekatan deskriptif kuantitatif dari data primer yang diperoleh dari kuisioner yang diberikan kepada 30 auditee dari industri yang berbeda. Dengan mengelompokkan menjadi 8 kelompok industri yang berbeda didapat hasil kepuasan rata-rata 4,20 terdapat kinerja auditor PT. X. Industri Jasa memberikan penilaian kepuasan tertinggi (4,67) sedangkan yang terendah adalah Elektronik Telekomunikasi (4,57). Kriteria yang paling memuaskan adalah terkait pemahaman terhadap Peraturan K3 & Persyaratan lain (4,37) dan pemahaman terhadap Sistem Manajemen K3 (4,35). Untuk penilaian tingkat kepentingan, maka kriteria Prinsip Audit yaitu Integritas dan Kerahasiaan merupakan kriteria yang memiliki tingkat kepentingan tertinggi. Terdapat perbedaan penilaian dari auditee terhadap pemenuhan kriteria kualifikasi auditor PT. X antar kelompok industri dan juga perbedaan penilaian tingkat kepentingan antar kelompok industri. Beberapa saran yang diberikan untuk auditor K3 dan PT. X antara lain: meningkatkan pengetahuan teknis, sharing knowledge, kalibrasi antar auditor, rotasi auditor berkala, dan penugasan yang sesuai kualifikasi.

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ABSTRACT

Auditing is a process to verify the extent of occupational health and safety (OHS) management system already implemented effectively in achieving organization's policy and objectives. Auditor is an important part in auditing process that must have qualification for some criteria including personal behaviour, auditing principles, knowledge and skills, and competency. That qualification is included in guideline for auditing management systems based on ISO 19011: 2011. The purpose of this research is to get evaluation from auditee or organization being audited related to fulfilment of qualification criteria for OHS auditor of PT. X based on ISO 19011: 2011 and to determine the level of interest of each qualification

criteria. This study used a quantitative survey with descriptive approach from primary data that obtained from questionnaire to 30 auditees in different industry. With eight-group industry, the satisfaction result for OHS auditor of PT. X is 4.20. Industrial Service scored with highest score (4.67) while the lowest is from Electronic Telecommunications (4.57). The most satisfying criteria are related to the understanding of OHS regulation and other requirement (4.37) and understanding of OHS Management System (4.35). The auditees also scored that Audit Principles that covered Integrity and Confidentiality as highest level of interest. There were significant differences in evaluating of OHS auditor performance and level of interest between industry groups. Some suggestion were given to auditor and PT. X such as to improve technical knowledge, sharing knowledge, calibr, Auditing is a process to verify the extent of occupational health and safety (OHS) management system already implemented effectively in achieving organization's policy and objectives. Auditor is an important part in auditing process that must have qualification for some criteria including personal behaviour, auditing principles, knowledge and skills, and competency. That qualification is included in guideline for auditing management systems based on ISO 19011: 2011. The purpose of this research is to get evaluation from auditee or organization being audited related to fulfilment of qualification criteria for OHS auditor of PT. X based on ISO 19011: 2011 and to determine the level of interest of each qualification criteria. This study used a quantitative survey with descriptive approach from primary data that obtained from questionnaire to 30 auditees in different industry. With eight-group industry, the satisfaction result for OHS auditor of PT. X is 4.20. Industrial Service scored with highest score (4.67) while the lowest is from Electronic Telecommunications (4.57). The most satisfying criteria are related to the understanding of OHS regulation and other requirement (4.37) and understanding of OHS Management System (4.35). The auditees also scored that Audit Principles that covered Integrity and Confidentiality as highest level of interest. There were significant differences in evaluating of OHS auditor performance and level of interest between industry groups. Some suggestion were given to auditor and PT. X such as to improve technical knowledge, sharing knowledge, calibr]