

Praktek kerja profesi di Apotek Kimia Farma No. 50 periode bulan November tahun 2015 = Profession internship at Apotek Kimia Farma No. 50 in November 2015

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Abstrak

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Praktek Kerja Profesi di Apotek Kimia Farma No.50 dilaksanakan dengan tujuan untuk mengetahui dan memahami peran dan tanggung jawab apoteker sebagai pengelola apotek, baik dalam bidang manajemen apotek maupun dalam hal pelayanan farmasi klinik. Peran apoteker dalam manajemen apotek yaitu pengelolaan sediaan farmasi, alat kesehatan, dan bahan medis habis pakai meliputi perencanaan, pengadaan, penerimaan, penyimpanan, pemusnahan, pengendalian, pencatatan dan pelaporan. Sedangkan pelayanan farmasi klinik yang telah dilakukan yaitu pengkajian resep, dispensing, dan pelayanan informasi obat, akan tetapi pelayanan tersebut masih dilakukan oleh asisten apoteker, belum terlihat bahwa apoteker menjalankan perannya dalam kegiatan pelayanan farmasi klinik tersebut. Tugas khusus yang diberikan adalah analisis studi komparatif pelayanan di apotek jaringan Walgreens dengan Apotek Kimia Farma. Apotek Kimia Farma dapat mengadopsi layanan Walgreens yang dapat memudahkan konsumen seperti member card, official web, aplikasi mobile app, isi ulang resep via mobile app, adanya ruang konsultasi apoteker pribadi, dan layanan imunisasi untuk meningkatkan loyalitas pelanggan terhadap Apotek Kimia Farma.

ABSTRACT
Profession Internship at Apotek Kimia Farma No.50 was held to learn and understand the role and responsibility of pharmacist as a pharmacy manager, especially to manage a pharmacy or to deliver pharmaceutical care. Pharmacist has role to manage the pharmacy that is management of drugs, medical devices, and medical materials consumable, such as planning, supplying, receipt, saving, annihilation, controlling, and reporting. On the other hand, pharmaceutical care that been done such as receipt assessment, dispensing, and drug information service, but these services are still performed by the pharmacist assistant, the pharmacist has not carried out his role in pharmaceutical care. Specific assignment that been given is about the analysis of comparative studies of services in pharmacy? Walgreens network to Apotek Kimia Farma. Apotek Kimia Farma can adopt Walgreens services to make easier the consumer, such as member card, official web, mobile app, prescription refill via mobile app, private pharmacist consultation room, and immunization services to enhance customer loyalty to Apotek Kimia Farma.