

Reinventing reference : how libraries deliver value in the age of Google / edited by Katie Elson Anderson and Vibiana Bowman Cvetkovic.

Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20425747&lokasi=lokal>

Abstrak

Summary: Shrinking budgets, curtailed hours, closed branches... libraries appear to be an endangered species. These essays take a critical look at the megatrends and factors that affect current library policy and practice regarding the process of delivering information services. They offer historical and cultural contexts, as well as practical solutions for new paradigms of reference service for all users.